

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2073166
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUB1SX032479
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT293TQBCKLE
LARRY D ENNIS		DEALER RO #	74861
2500 McDowell Rd		CLAIM START DATE	09/26/2024
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/26/2024	WARRANTY EXPIRATION DATE	07/26/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-46-01-13-000730	Window Glazing, Seal - Exterior/Windows/Replace/Visibility		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-09-26 17:18:10 :: THE GASKET ON THE FRONT WINDOW IN THE SLIDE FELL OFF Geo cell was pushing against the seal. Removed excess geo cell and Installed gasket seal.			
Model#		Dlr Sub Hrs	0.30	Sub Labor Amt \$51.00
Serial#		Appr Hrs	0.30	Appr Labor Amt \$51.00
Notes				

Labor

Line# 2	Operation Code	Operational Description		
	20-66-15-16-004410	Safe T Rail - Exterior/Entry Doors/Repair or Replace/Structure		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-09-26 17:19:58 :: THE HANDLE FOR THE STEPS WILL NOT CLOSE RIGHT Door handle is bent. Holes aren't lining up unless you push really hard against it. See if we can replace.			
Model#		Dlr Sub Hrs	0.75	Sub Labor Amt \$127.50
Serial#		Appr Hrs	0.20	Appr Labor Amt \$34.00
Notes				
	PENDING VND REVIEW			
	AUTHORIZED PER VENDOR			
	VCB MORRYDE			

The Safe-T Rail holes not lining up are from installation. There are two ways this happens, the first being is that pin is meant to be left in during installation, when that pin is pulled before installing the rail, it will cause the holes to line up. The other cause of this has been the installation screws are put in at an angle, the top screws are put in at an upward angle while the lower screws are put in at a downward angle creating pressure. Since the pin is already in it looks fine, but once you pull it later it makes it difficult to get back in.

We can cover .20 hours labor as goodwill for the dealer to drill out the holes to get the pin to line up, but a complete replacement would not be covered. I have created RGA # 09272024005, please reference that when this is claimed.

Submitted	Labor Amt	\$178.50
	Parts & Freight	\$0.00
	Total	\$178.50

Approved	Labor Amt	\$85.00
	Parts & Freight	\$0.00
	Total	\$85.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.