

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 2072567  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2CAXB6SX033056  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 205 / 205  
 ITEM # ACAT323BHDSCKLE  
 DEALER RO # 74833  
 CLAIM START DATE 09/26/2024  
 CLAIM END DATE 01/01/1900

Labor rate: \$170.00  
 OWNER INFORMATION

Retail Date of Purchase WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

Line# 1      **Operation Code**      **Operational Description**  
 70-472-01-00-003340      Suburban Elite Griddle - Appliances/Cooktop/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2024-09-26 12:10:33 :: OUTDOOR GRILL IS MISSING THE KNOB NEED TO ORDER GRILL KNOB

Model# NA      Dlr Sub Hrs      0.05      Sub Labor Amt \$8.50

Serial# NA      Appr Hrs      0.35      Appr Labor Amt \$59.50

#### Notes

In order to review this repair, Forest River will need a copy of the Dealer Acceptance Form, as it has not been uploaded to the VIN from Dealer Connect. Please go to the VIN on Dealer Connect and upload the DAF using the Attach Dealer Acceptance Form button. Once it's been uploaded, add a comment to the repair line and acknowledge the line so we can complete the review process.  
 i added that info to the dealer porter and added a pic of a time stamp of when the unit was delivered to me  
 AUTHORIZED AS REQUESTED  
 PER PARTS DEPARTMENT KNOB IS NOT AVAILABLE. CHANGED AUTHORIZATION TO REPLACE.

### Labor

Line# 2      **Operation Code**      **Operational Description**  
 20-66-02-17-000672      Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2024-09-26 12:13:59 :: ENTRY DOOR Additional Note : bhoffman@americanrvcenter.com, 2024-09-26 16:49:06 :: Entry door needs adjusted I removed strike plate and bent the strike plate out more so that the door would latch properly

Model#      Dlr Sub Hrs      0.40      Sub Labor Amt \$68.00

Serial#      Appr Hrs      0.40      Appr Labor Amt \$68.00

#### Notes

PLEASE SUBMIT MORE PHOTOS OF THE DEFECT  
 PHOTO UPLOADED

### Labor

Line# 3      **Operation Code**      **Operational Description**  
 70-168-01-11-002024      Water Heater Relay, Electronic - Appliances/Water Heater (Dometic, Atwood)/Replace/Electrical  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2024-09-26 12:14:36 :: WATER HEATER NOT WORKING ON ELE Electric water heater not working Removed covers and found that there was 120 going into relay but not coming out filled out part order sheet 9/26

Model# PRO6DSATBA01      Dlr Sub Hrs      0.60      Sub Labor Amt \$102.00

Serial# HZ601468A

Appr Hrs

1.00

Appr Labor Amt \$170.00

**Notes**

WHAT IS THE CORRECTION?

Need to install a relay

PENDING VENDOR REVIEW

AUTHORIZED BY VND

Case Number: 00232446

Recreational Living approves R/R of WS20X23763 and 1 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

---

**Submitted**

Labor Amt	\$178.50
Parts & Freight	\$0.00
Total	\$178.50

---

**Approved**

Labor Amt	\$297.50
Parts & Freight	\$0.00
Total	\$297.50

---

**DEALER**

**DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

---

**CUSTOMER**

**DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.