

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2061348
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB21SK091814
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	094 / 094A
OWNER INFORMATION		ITEM #	CKT26DBH-94
CHRISTINA WILLIAMS		DEALER RO #	74797
910S JOLLY LANE		CLAIM START DATE	09/17/2024
Santa Claus, IN 47579		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	09/11/2024	WARRANTY EXPIRATION DATE	09/11/2025

Claim Line Details

Labor

Line#	Operation Code	Operational Description		
1	70-656-01-11-003978	Evaporator Fan - Appliances/Roof AC (Furrion)/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-09-17 11:01:28 :: FRIDGE NOT COOLING, FREEZER DID. SHOWED EF CODE I PULLED THE FRIDGE OUT OF THE WALL. I TESTED THE VOLTAGE AND AMPS AT THE BACK OF THE FRIDGE. I REMOVED THE FAN FROM INSIDE THE FREEZER AND TESTED THE FAN MOTOR. I FOUND THAT THE FAN IS NOT WORKING. I ALSO FOUND THAT THE FRIDGE WAS ONLY DRAWING 5 AMPS MAX AND IT SHOULD BE AROUND 12 AMPS. I FILLED OUT THE FURRIION FRIDGE CHECKLIST AND GAVE IT TO BEN. THEN PUT THE FRIDGE BACK IN THE WALL. NEED TO REPLACE THE FRIDGE			
Model#	FCR10DCGBA-BG-DS	Dlr Sub Hrs	2.00	Sub Labor Amt \$340.00
Serial#	00017447671504240090	Appr Hrs	1.00	Appr Labor Amt \$170.00

Notes

sent to vendor thank you
i got a new email from lippert
vendor authorized for the R&R of the fan assembly at 1.00hr labor thank you:

Hello Erin,

Case 5317748
VIN 4X4TCKB21SK091814

We will approve up to 1.00 for labor.

This is pre-auth for the R&R of the fan assembly 2023031471

Pre-authorization is information only and will not result in Lippert issuing the replacement. Lippert will defer to the RV Manufacturer for your next steps regarding replacement. The pre-authorization team does not have access to submit orders.

Mobile fees are not covered under the Lippert warranty for this product.

Please provide pictures of the complete serial number tag with your claim submission as this product is not required to be returned for testing. Note: Your coach information will need to satisfy the conditions for Warranty credit.

This case will be listed as "completed" until further communication has been received. It will be reopened/revisited at that time. Communication can still be sent/received regarding this case.

We appreciate your business!

Thank you,
Makala R.
Pre-Authorization Specialist
P: 432-LIPPERT | f: 537.534.7161

Submitted			Approved		
	Labor Amt	\$340.00		Labor Amt	\$170.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$340.00		Total	\$170.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.