

Pre-Authorization

Pre-Authorization number PA03741202 Reference no: 74768 Status: Approved Approved by anglr Approved date 10/11/2024
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDFM0T2XP4700250 1/2/2024
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	1211306B	Slide Out Mechan	0.00	3.00	3.00		1	0.40	Complaint:BEDROOM SLIDE IS SLDIING OUT ONLY ON ONE SIDE Cause:Need to remove and replace Communication wire. Correction:Located control box for slide room. Communication error between the board and motor. Tried running slide out in manual mode. Removed facia trim and top plate from slide room. Took a tester and hooked up to rear motor. Slide room moves. Need to remove and replace Communication wire.
2	2202106B	Grab Handle - Re	0.00	0.30	0.20		1	0.20	Complaint:HANDRAIL IS VERY LOOSE Cause:Excessive " play" in the handle. See pics. See if we can replace. Correction:Excessive " play" in the handle. See pics. See if we can replace. KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only)
3	4203108B	Awning - Slide Ou	0.00	2.00	1.50		1	1.50	Complaint:SLIDE TOPPER ON DINING SLIDE HAS A TEAR IN IT. SEE IF IT CAN BE FIXED Cause:Small tear on the slide topper. Tech suggests replacing slide topper/ material. Correction:INSTALL NEW SLIDETOPPER FABRIC KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. KRV – Approved as a Goodwill gesture (non-warranty).
4	3103524A	Drawer - Slides - I	0.00	0.20	0.20		1	0.20	Complaint:TOP KITCHEN DRAWER IS SOFT CLOSE AND IT IS HANGING UP Cause:DRAWER SLIDE WAS NOT INSTALLED ON THE ONE

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company

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5	6100937B	Drain Valves - We	0.00	3.00	2.50		1	1.00	SIDE AND THAT IS WHY IT IS HANGING UP Correction:INSTALLED SCREW SO IT DOES NOT HANG UP ANY MORE Complaint:GREY WATER VALVE IS VERY HARD TO PUSH IN/CLOSE Cause:Located cable valve inside underbelly. The cable is bent and won't move freely. Valve needs to be removed and replaced. Correction:REPLACE THE VALVE WITH UNDER BELLY KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. KRV – In lieu of part return, please provide a photo of the valve showing the defect & any markings; photos must show valve uninstalled & open. This will expedite review & approval for the claim.
6	4152409A	Refrigerator - GE	0.00	0.50	0.20		1	0.20	Complaint:HANDLE ON FREEZER BROKE OFF, SEE IF IT CAN BE REPLACED Cause:Pulled unit into shop. Filled out parts sheet. FOUND IT BROKEN Correction:NEED TO REPLACE KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item. (This is a Keystone RV internal notation only)
					<u>7.60</u>				

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