

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74768
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 55199 - MARTHA MAURER
Address: 7575 N CO 100 E
BRAZIL, IN
47834

Phone:

Stock Number: 2023 MONTANA 3761FL

VIN:

HIN:

SER#: 4YDFMOT2XP4700250

Mileage:

Work Order Comp: 30 NOV 24

Auth. No:

Dealer #: 1194

Warr. Date:

Work Order Date: 12 SEP 24 Inv #: 412524

WO # Job # Description JOB INFORMATION

74768 1 BEDROOM SLIDE IS SLDIING OUT ONLY ON ONE SIDE
Located control box for slide room. Communication error between the board and motor. Tried running slide out in manual mode. Removed facia trim and top plate from slide room. Took a tester and hooked up to the rear motor. Slide room moves. Need to remove and replace Communication wire. Received new wire. Pulled unit into bay. Ran new wire through the floor. Hooked up wire to motor. The slide room is still not running out. Now the front side is not moving. Found another spare controll box to use as a tester. Tried multiple times and the controller is still getting a short code. Removed seals and cable from front motor. Removed motor and used a spare motor to test. Secured motor with set screw. Hooked up test motor to wire. The slide room is now moving. Put in parts sheet for new motor. Received new motor. Removed test motor. Installed new motor. Secured motor with set screw. Glued wiper seals on both sides. Reinstalled bulb seals. Had to crawl behind bed and remove wires from the wall mounted zip ties. Also had to cut a larger hole with multi tool to remove original communication wire. Ran the remaining wire through the floor. Secured wires to wall with zip ties behind bed. Installed backing plate and facia board trim. Cleaned up area. Ziptied excess wire in compartment. Secured controll box. Removed all tools from unit.

74768 2 HANDRAIL IS VERY LOOSE

Claim : 74768

```
*****
WO #      Job #      Description      JOB INFORMATION
*****
          Excessive " play" in the handle. See pics. See if we can replace.
          .

74768      3      SLIDE TOPPER ON DINING SLIDE HAS A TEAR IN IT.  SEE IF IT CAN BE
          FIXED
          Small tear on the slide topper. Tech suggests replacing slide
          topper/ material.
          .

74768      5      GREY WATER VALVE IS VERY HARD TO PUSH  IN/CLOSE
          Located cable valve inside underbelly. The cable is bent and
          won't move freely. Valve needs to be  removed and replaced.
          .

74768      6      HANDLE ON FREEZER BROKE OFF, SEE IF IT CAN BE REPLACED
          Pulled unit into shop. Filled out parts sheet.
          .

74768      4      TOP KITCHEN DRAWER IS SOFT CLOSE AND IT IS HANGING UP
          Drawer is missing a screw on one side. The other side has a round
          screw head that is getting caught in the track. Had parts go get
          flat headed screws. Installed screws on both hinges.  Installed
          drawer
          .
```

```
*****
Part No      Job#      Description      PARTS      Qty      Price      Total
*****
LIP238992      1      Slide Out Control Module Wiring H  1.00      97.05      97.05
LIP236575      1      IN-WALL MOTOR - LIPPERT      1.00      249.77      249.77
SCPAM-800      2      GRAB HANDLE W/GRIP - BLACK - LEND  1.00      27.06      27.06
CCOFH2006247-  3      200" BLK UNV TOPPER FABRIC      1.00      88.04      88.04
LSB66N4AB96GM  5      96" WASTE VALVE ASSEMBLY      1.00      90.92      90.92
696695      6      Refrigerator - Handle - Fastener  1.00      10.10      10.10
729653      6      Refrigerator - Freezer - Handle -  1.00      10.10      10.10
713839      6      Refrigerator - Door Handle - Free  1.00      105.90      105.90
*****
```

```
*****
Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total
*****
Z990      1      MISCELLANEOUS REPAIR      3.00      170.00      510.00
Z990      1      MISCELLANEOUS REPAIR      0.00      170.00      0.00
Z990      1      MISCELLANEOUS REPAIR      0.00      170.00      0.00
Z990      1      MISCELLANEOUS REPAIR      0.00      170.00      0.00
Z990      1      MISCELLANEOUS REPAIR      0.00      170.00      0.00
Z990      2      MISCELLANEOUS REPAIR      0.20      170.00      34.00
Z990      2      MISCELLANEOUS REPAIR      0.00      170.00      0.00
*****
```

Claim : 74768

```

*****
Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990      2  MISCELLANEOUS REPAIR          0.00    170.00     0.00
Z990      3  MISC LABOUR CODE (EXTERNAL)  0.00    170.00     0.00
Z990      3  MISC LABOUR CODE (EXTERNAL)  0.00    170.00     0.00
Z990      3  MISC LABOUR CODE (EXTERNAL)  0.00    170.00     0.00
Z990      3  MISC LABOUR CODE (EXTERNAL)  0.00    170.00     0.00
Z990      3  MISC LABOUR CODE (EXTERNAL)  0.00    170.00     0.00
Z990      3  MISC LABOUR CODE (EXTERNAL)  0.00    170.00     0.00
Z990      3  MISC LABOUR CODE (EXTERNAL)  1.50    170.00    255.00
Z990      5  MISCELLANEOUS REPAIR          0.50    170.00     85.00
Z990      5  MISCELLANEOUS REPAIR          0.50    170.00     85.00
Z990      5  MISCELLANEOUS REPAIR          0.00    170.00     0.00
Z990      5  MISCELLANEOUS REPAIR          1.50    170.00    255.00
Z990      6  MISC LABOUR CODE (EXTERNAL)  0.00    170.00     0.00
Z990      6  MISC LABOUR CODE (EXTERNAL)  0.20    170.00     34.00
Z990      6  MISC LABOUR CODE (EXTERNAL)  0.00    170.00     0.00
Z990      4  MISCELLANEOUS REPAIR          0.00    170.00     0.00
Z990      4  MISCELLANEOUS REPAIR          0.20    170.00     34.00

```

```

*****
Excode    Job#  Description          EXTRAS          Qty      Price     Total
*****
SS        1  SHOP SUPPLIES          1.00         0.00      0.00
FRT       6  UPS-2 HANDLES         1.00        18.60     18.60
FRT       6  UPS-REFER/FREEZER DOOR HANDLE  1.00        19.21     19.21

```

Parts Total: 678.94
 Labour Total: 1,292.00
 Sublet Total: 0.00
 Extras Total: 37.81

>>>> Claim Total: 2,008.75

Customer Signature: _____

Date: _____