

e-Authorization

3- Authorization number PA03737331			Reference no: 74757		Status: Approved		Approved by ocond		Approved date 10/1/2024	
Billing Name			Address		VIN		Retail sold on			

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725			4YDTSGR21R7104499	5/31/2024
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Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4154019A	Water Heater - Ta	0.00	3.50	0.70		1	0.30	Complaint:WATER HEATER IS NOT WORKING NOT WORKING ON GAS KRV-Sent to Vendor
Cause:The control board for the water heater is burnt, I found that the blue wire going to the touch pad is shorted in the trailer some where. Best thing to do is cap wire off and run new wire from water heater to touch pad In bathroom. Correction:NEED TO REPLACE PARTS KRV- Approved R&R of the Control Board - 2022107561. KRV-VCB									
2	2400524B	Logo - Over 3'lon	0.00	0.30			1	1.00	Complaint:The l in Springdale on door side is missing Cause:INSTALL DECAL Correction:INSTALL DECAL
KRV – Any missing items not noted at time of delivery would not be covered under KRV's Limited Warranties.									
3	4154319A	Water Heater - Ta	0.00		3.00		1	0.30	Complaint:WATER HEATER IS NOT WORKING NOT WORKING ON GAS Cause:The control board for the water heater is burnt, I found that the blue wire going to the touch pad is shorted in the trailer some where. Best thing to do is cap wire off and run new wire from water heater to touch pad In bathroom. Correction:NEED TO REPLACE PARTS KRV-Approved to rewire

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paper claims ~~only~~ use one pre-authorization number per warranty claim for
ple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the