

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74757
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 54800 - DANIEL RAMIREZ
Address: 3302 HARDWOOD FOREST DR LOUISVILLE, KY

40214

Phone: 956-422-0047

Stock Number: 11384 - 2024 SPRINGDALE 310BR 4YDTSGR21R7104499

VIN: 4YDTSGR21R7104499 HIN: SER#: 4YDTSGR21R7104499

Mileage: 0 Work Order Comp: 25 SEP 24

Auth. No: Dealer #: 1194

Warr. Date: 31 MAY 24 Work Order Date: 11 SEP 24 Inv #: 409838

WO # Job # Description JOB INFORMATION

74757 1 WATER HEATER IS NOT WORKING NOT WORKING ON GAS
The control board for the water heater is burnt, I found that the blue wire going to the touch pad is shorted in the trailer some where. Best thing to do is cap wire off and run new wire from water heater to touch pad In bathroom. Wires ground out Received the new thermostat and control board for the water heater . Unscrewed and unplugged the control board from the water heater . Put the new control board in then put the screws back in and plugged in . With checking contuity on the wires from the water heater to the thermostat , both wires had contuity but was disconnected from the water heater and thermostat . Dropped the underbelly and the lp line on the doorside . Ran new wires from the water to the thermostat thru the underbelly . Connected the wires at the water heater and thermostat then tested the water heater for hot water . Put the underbelly back up then mounted the lp line back up . Took pictures of the process .

Part No Job# Description PARTS Qty Price Total

492982 1 Water Heater - Control Panel - Fo 1.00 27.31 27.31
682879 1 Water Heater - Control Board - Ne 1.00 244.92 244.92

Lab Code Job# Description LABOUR Hrs Rate Total

Z990 1 MISCELLANEOUS REPAIR 3.00 170.00 510.00

Claim : 74757

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISCELLANEOUS REPAIR		0.70	170.00	119.00
Z990	1	MISCELLANEOUS REPAIR		0.00	170.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	170.00	0.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
SS	1	SHOP SUPPLIES		1.00	0.00	0.00
FRT	1	FREIGHT		1.00	23.20	23.20

Parts Total:	272.23
Labour Total:	629.00
Sublet Total:	0.00
Extras Total:	23.20

>>>> Claim Total: 924.43

Customer Signature: _____

Date: _____