

Pre-Authorization

Pre-Authorization number PA03745783		Reference no: 74742	Status: Approved	Approved by gainw	Approved date 9/30/2024
Servicing Dealer	Name	Address	VIN	Retail sold on	

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFCGR2XS2501478	10/4/2024
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Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5104414A	Switch, 12V - Rep	0.00	0.20	0.20		1	0.20	Complaint:FAN SWITCH IS BROKEN Cause:Fan switch wouldn't latch to mounting screws. Repositioned screws and secured switch. Correction:Fan switch wouldn't latch to mounting screws. Repositioned screws and secured switch.
2	2300118A	Entrance Door - H	0.00	0.20	0.20		1	0.20	Complaint:ENTRY DOOR NEEDS ADJUSTED Cause:Placed wooden block on bottom of door to push flange out. Correction:DOOR CLOSED FINE
3	4216606B	Antenna - Diplexe	0.00	2.50	1.50		1	0.30	Complaint:TV IS NOT PICKING UP CHANNELS Cause:Ran channel scan. TV says weak or no signal. Located Key TV booster. Removed panel from wall and checked connections. Removed coax wires and tested continuity. Coax leading to both tv inputs are good. Removed fireplace to gain access to coax going under entertainment center. Small piece of insulation on the coax jumper wire from TV to cable inlet. Installed new fitting. Coax jumper has continuity. Ran channel scan. Still have no signal. Took test TV and ran in bedroom. Bedroom picked up channels. Removed splitter inside entertainment center. Hooked up a good coax cable and tested. Open circuit inside splitter. Correction:NEED TO REPLACE

KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

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1.90For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company