



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 74738



Customer #: 54976
ANDREWS, MARK



CUSTOMER WORK ORDER

WO #: 74738 (Appointment Date: 09 SEP 2024 - Time: 09:00am)

Customer: 54976 - ANDREWS, MARK -
270-860-9177

Tag:

Author: BH

Location: 0916 CHECK PREAUTH

Stock #: 11347

Stock Desc: (11347) 2024 COACHMEN

APEX 251RBK

Chassis #: 5ZT2CXPB7RS047185

Serial #: 5ZT2CXPB7RS047185

Mileage:

Licence:

Invoice #:

Date In: 09 SEP 24

Promised:

Date Sched:

Completed: 13 SEP 24

Warr. Date: 29 JUN 24

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE OUTER SLIDE
SEAL SLIDES DOWN ONCE THE SLIDE IS OUT.
THIS IS ON THE SIDE OF THE SLIDE ROOM
THAT IS CLOSEST TO THE TONGUE.

CAUSE: .original screw pulled through.

CORRECTION: Added screw to the seal at the bottom to hold in place

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	34.00
Subtotal for Job #1:			34.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE IS QUITE A
BIT OF WATER THAT RUNS IN THE FLOOR WHEN
USING THE SHOWER.

CAUSE: Shower door base was only sealed in a 10 inch are.

CORRECTION: I sealed all around the base inside and out.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	34.00
Subtotal for Job #2:			34.00

Job #3 - Warranty

COMPLAINT: REFER DOOR DOESN'T LATCH. YOU HAVE TO
PICK UP ON THE DOOR TO GET IT TO LATCH.

CAUSE: Door did not latch properly

CORRECTION: Adjusted the hinges and added spacers for door to latch.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	17.00



W/O: 74738

Subtotal for Job #3: 17.00

Job #4 - Warranty

COMPLAINT: ENTRANCE DOOR IS HARD TO LATCH.

CAUSE: Step was too high and rubbing bottom of door.

CORRECTION: Adjusted step and lubricated the striker on latch.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	34.00
Subtotal for Job #4:			34.00

Job #5 - Internal

COMPLAINT: PLEATED SHADE IN BEDROOM (ROADSIDE) IS NOT SECURELY ATTACHED AT THE BOTTOM.

CAUSE: Screw short and pulled out wall

CORRECTION: Installed longer screw.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #5:			0.00

Parts Total: 0.00
Labour Total: 119.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 119.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 13 Sep 2024



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