

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2057300
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXPB7RS047185
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	220 / 220A
OWNER INFORMATION		ITEM #	APTT251RBK
MARK R ANDREWS		DEALER RO #	74738
1162 BARREN CHURCH RD S		CLAIM START DATE	09/12/2024
Henderson, KY 42420		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/29/2024	WARRANTY EXPIRATION DATE	06/29/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	10-11-24-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-09-12 16:41:46 :: CUSTOMER ADVISES THAT THE OUTER SLIDE SEAL SLIDES DOWN ONCE THE SLIDE IS OUT. THIS IS ON THE SIDE OF THE SLIDE ROOM THAT IS CLOSEST TO THE TONGUE. .original screw pulled through. Added screw to the seal at the bottom to hold in place			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$51.00
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$34.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	60-141-12-00-001592	Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-09-12 16:45:03 :: CUSTOMER ADVISES THAT THERE IS QUITE A BIT OF WATER THAT RUNS IN THE FLOOR WHEN USING THE SHOWER. Shower door base was only sealed in a 10 inch are. I sealed all around the base inside and out.			
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$34.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$34.00
Notes				

Labor

Line# 3	Operation Code	Operational Description		
	70-469-01-00-004029	Door Latch or Catch - Appliances/Refrigerator (Furrion)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-09-12 16:46:18 :: REFER DOOR DOESN'T LATCH. YOU HAVE TO PICK UP ON THE DOOR TO GET IT TO LATCH. Door did not latch properly Adjusted the hinges and added spacers for door to latch.			
Model#	FCR08DCGTA	Dlr Sub Hrs	0.10	Sub Labor Amt \$17.00
Serial#	NA	Appr Hrs	0.10	Appr Labor Amt \$17.00
Notes				

Labor

Line# 4	Operation Code	Operational Description
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20-66-02-17-000672Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-09-12 16:50:22 :: ENTRANCE DOOR IS HARD TO LATCH. Step was too high and rubbing bottom of door. Adjusted step and lubricated the striker on latch.

Model#Dlr Sub Hrs0.20Sub Labor Amt \$34.00

Serial#Appr Hrs0.20Appr Labor Amt \$34.00

Notes

Submitted	Labor Amt	\$136.00	Approved	Labor Amt	\$119.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$136.00		Total	\$119.00

DEALERDATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMERDATE

SIGNATURE

All repairs described have been inspected and are satisfactory.