



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 74701  
Promised Date:  
26 SEP 24

## CUSTOMER WORK ORDER

WO #: 74701

Customer: 43683 - STEPHENS,  
CHRISTOPHER - 812-480-1839

Tag:

Author: BJW

Location: 0910 CHECK PREAUTH

Stock #: 11271

Stock Desc: 2024 5W KEYSTONE

COUGAR HALF-TON 24RDS

Chassis #: 4YDFCGL22RV501525

Serial #: 4YDFCGL22RV501525

Mileage:

Licence:

Invoice #:

Date In: 03 SEP 24

Promised: 30 SEP 24

Date Sched:

Completed: 11 SEP 24

Warr. Date: 22 AUG 24

### Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE WARDROBE (OFF DOOR FRONT) SLIDE IS BINDING WHEN COMING IN. CUSTOMER ADVISES THAT IT LOOKS LIKE IT IS BINDING ENOUGH THAT SOMETHING MIGHT BREAK. IT IS ALSO BINDING ON THE CARPET WHEN IT COMES IN.

NOTE: IN COMMAND CODE IS: 7189

CAUSE: THE BOTTOM OF THE SLIDE ROOM WAS HITTING THE CARPET OVER THE 5TH WHEEL FRAME

CORRECTION: I REMOVED THE LOWER BOARD ON THE SLIDE ROOM AND CUT OFF 1/4 INCH AND REINSTALLED ON THE ROO FACIA AND THEN I HAD TO CUT 1/4 INCH OFF THE FRONT VERTICAL FACIA AND NOW THE ROOM GOES IN AND OUT WITH OUT GRABBING AT BOTTOM.

### Labor

| Code | Description          | Mechanic | Total  |
|------|----------------------|----------|--------|
| Z990 | MISCELLANEOUS REPAIR | BRM      | 170.00 |
| Z990 | MISCELLANEOUS REPAIR | BRM      | 170.00 |

**Subtotal for Job #1: 340.00**

Parts Total: 0.00  
Labour Total: 340.00  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 340.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 11 Sep 2024



Customer #: 43683  
STEPHENS, CHRISTOPHER

