



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 74694
Promised Date:
20240924



CUSTOMER WORK ORDER

WO #: 74694 (Appointment Date: 30 AUG 2024 - Time: 01:00pm)

Customer: 47910 - BRIGGS,
CHRISTOPHER A. -

Tag:

Author: BH

Location: 1003 CHECK STATUS WITH
DGH

Stock #:

Stock Desc: 2024 5W KEYSTONE
MONTANA 2901RK

Chassis #:

Serial #: 4YDFM0U28R4700104

Mileage:

Licence:

Invoice #:

Date In: 30 AUG 24

Promised: 30 SEP 24

Date Sched:

Completed: 30 SEP 24

Warr. Date:

Job #1 - Warranty

COMPLAINT: cord real not letting power go in the camper might be in the transformer IT IS A HIT AND MISS

CAUSE: transfer switch keeps kicking in and out

CORRECTION: plugged camper in and tested voltage and it was good,move cord and it would kick in and out,took off cover to wires on reel off to check wires and they were tight,reel will not come out of hole so i had to take off metal wrap to get to reelcut silicone and took out screws and trim and slide out metal ,took off side cover on reel and checked lugs and they were fine every time you move reel transfer switch kicks in and out,reel is bad,needs new reel,had to disconnect wires to lights and switches to move metal so i can move camper out until parts come in.brought camper in and took off cord reel and took off end cap and took out bolts and sprocket and chain took off coupler and solenoid,installed new solenoid and coupler and chain and secured,plugged camper back in and this did not fix it,installed cover and secured hose reel to frame,got with ben and we still need new reel,it is sizzling in center box.finally got right part,took out cord real and disconnected wires,installed new cord reel and hooked up power wires and secured to frame,next had to hook all wires to 3 lights,then had 2 people held me get metal up in place and secured with screws in bottom and top with transition piece,secured all metal,wired up switch and put in place,next put rubber pieces on transition pieces ,then siliconed all pieces that were taken apart,installed piece for furnace outside and door and sealed,tested cord and it works like it should all good.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	340.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	136.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	238.00

Parts

Part #	Description	Qty	Price	Total
641784	Cord - Retrofit Kit - Reel Coupler -	1.00	61.18	61.18
639222	Cord - Retractable Reel - 36 Ft - 50	1.00	829.21	829.21

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-CORD REEL COUPLER	1.00	20.30	20.30
FRT	UPS-CORD REEL	1.00	49.25	49.25

Subtotal for Job #1: 1,724.94



Customer #: 47910
BRIGGS, CHRISTOPHER A.



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Parts Total:	890.39
Labour Total:	765.00
Sublet Total:	0.00
Extras Total:	69.55
WORK ORDER TOTAL:	1,724.94

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Oct 2024



Customer #: 47910
BRIGGS, CHRISTOPHER A.

