

Pre-Authorization

10/2/2020
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Pre-Authorization number PA03731843 Reference no: 74694 Status: Approved Approved by perrg Approved date 9/25/2024
Customer Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFM0U28R4700104 1/27/2024
600 E Baseline Rd
Evansville, IN 47725

Job Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	5101806A Cord, 120V Shore	0.00	6.00	4.50		1	0.30	Complaint:cord real not letting power go in the camper might be in the transformer IT IS A HIT AND MISS Cause:transfer switch keeps kicking in and out Correction:plugged camper in and tested voltage and it was good, move cord and it would kick in and out, took off cover to wires on reel off to check wires and they were tight, reel will not come out of hole so i had to take off metal wrap to get to reelcut silicone and took out screws and trim and slide out metal ,took off side cover on reel and checked lugs and they were fine every time you move reel transfer switch kicks in and out, reel is bad, needs new reel, had to disconnect wires to lights and switches to move metal so i can move camper out until parts come in.

KRV - approved to repair with - Shoreline Reel Retrofit Kit Model CRRK-01
• KRV - Serial number & date code photos will be required to complete the claim process. Thanks for your understanding.
KRV - Reel Kit did not fix the issue. Approved to replace cord reel

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For paper claims ~~only~~ use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to the customer.