

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74694
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 47910 - CHRISTOPHER A. BRIGGS
Address: 4040 E BASELINE RD
EVANSVILLE, IN
47725
Phone:
Stock Number: 2024 MONTANA 2901RK
VIN:
Mileage:
Auth. No:
Warr. Date:

HIN:
Work Order Comp: 30 SEP 24
Dealer #: 1194
Work Order Date: 30 AUG 24
SER#: 4YDFM0U28R4700104
Inv #: 410105

WO # Job # Description JOB INFORMATION

74694 1 cord real not letting power go in the camper might be in the
transformer IT IS A HIT AND MISS
transfer switch keeps kicking in and out
plugged camper in and tested voltage and it was good,move cord
and it would kick in and out,took off cover to wires on reel off
to check wires and they were tight,reel will not come out of hole
so i had to take off metal wrap to get to reelcut silicone and
took out screws and trim and slide out metal ,took off side cover
on reel and checked lugs and they were fine every time you move
reel transfer switch kicks in and out,reel is bad,needs new
reel,had to disconnect wires to lights and switches to move metal
so i can move camper out until parts come in.brought camper in
and took off cord reel and took off end cap and took out bolts
and sprocket and chain took off coupler and solenoid,installed
new solenoid and coupler and chain and secured,plugged camper
back in and this did not fix it,installed cover and secured hose
reel to frame,got with ben and we still need new reel,it is
sizzling in center box.finally got right part,took out cord real
and disconnected wires,installed new cord reel and hooked up
power wires and secured to frame,next had to hook all wires to 3
lights,then had 2 people held me get metal up in place and
secured with screws in bottom and top with transition
piece,secured all metal,wired up switch and put in place,next put
rubber pieces on transition pieces ,then siliconed all pieces
that were taken apart,installed piece for furnance outside and
door and sealed,tested cord and it works like it should all good.

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 Part No Job# Description PARTS Qty Price Total

 641784 1 Cord - Retrofit Kit - Reel Couple 1.00 61.18 61.18
 639222 1 Cord - Retractable Reel - 36 Ft - 1.00 829.21 829.21

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 170.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.30 170.00 51.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 2.00 170.00 340.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.80 170.00 136.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 170.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 1.40 170.00 238.00

 Excode Job# Description EXTRAS Qty Price Total

 SS 1 SHOP SUPPLIES 1.00 0.00 0.00
 FRT 1 UPS-CORD REEL COUPLER 1.00 20.30 20.30
 FRT 1 UPS-CORD REEL 1.00 49.25 49.25

Parts Total: 890.39
 Labour Total: 765.00
 Sublet Total: 0.00
 Extras Total: 69.55

>>>> Claim Total: 1,724.94

Customer Signature: _____

Date: _____