



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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FAX 812.868.1012

W/O: 74680
Promised Date:
20 SEP 24

CUSTOMER WORK ORDER

WO #: 74680 (Appointment Date: 29 AUG 2024 - Time: 01:00pm)

Customer: 55123 - POHL, RICHARD -
812-779-6831

Tag: BH - PARTS ORDERED. 8-30-24

Author: BH

Location: 0920 CHECK STATUS WITH
DGH

Stock #: 11413

Stock Desc: 2024 TT COACHMEN

CATALINA 293QBCKLE

Chassis #: 5ZT2CAUB0RN300461

Serial #: 5ZT2CAUB0RN300461

Mileage: 0

Licence:

Invoice #:

Date In: 29 AUG 24

Promised: 30 SEP 24

Date Sched:

Completed: 18 SEP 24

Warr. Date: 16 AUG 24

Job #1 - Internal

COMPLAINT: THE SLIDE ROOM MAKES ALOT OF NOISE THE LAST CAMPER DIDNT MAKE THIS
MUCH NOISE

CAUSE: slideroom making lots of noise

CORRECTION: kept running room in and out and lubed rails and gears and centered rear rail it was a little
crooked it is a lot better as far as noise.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE KITCHEN DRAWERS ARE HARD TO OPEN AND CLOSE SAYS THERE IS 3 OF
THEM

CAUSE: 3 kitchen drawers hard to open,

CORRECTION: took out slides, and they are hard to move, need 6 new slides, filled out sheet to get new
ones.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	102.00

Parts

Part #	Description	Qty	Price	Total
F100453321	DRAWER GUIDE, 16" DRAWER SIDE, BALL	6.00	0.95	5.70
F100453320	DRAWER GUIDE, 16", CABINET SIDE, BAL	6.00	2.45	14.70

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-GUIDES	1.00	18.28	18.28
FRT	UPS-GUIDES 2ND ORDER	1.00	18.28	18.28

Subtotal for Job #2: 158.96



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POHL, RICHARD

**Job #3 - Warranty**

COMPLAINT: THE GUTTERS WHERE THEY MEET IT LEAKS BETWEEN THEM

CAUSE: both gutters leaking at seams

CORRECTION: sealed both sides with silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	68.00

Subtotal for Job #3: 68.00**Job #4 - Warranty**

COMPLAINT: THE AWNING ARMS DO NOT GO FLAT AGAIST THE CAMPER AS THEY SHOULD

CAUSE: awning arms wont fold flush

CORRECTION: took pics of awning arms and data tag, see what they wanna do.

Per Lippert this is how they are made

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	255.00

Subtotal for Job #4: 255.00**Job #5 - Warranty**COMPLAINT: THE BLACK TANK FLUSH DOES NOT WORK AND DOES NOT GO IN TO THE TANK
JUST BUILD UP PRESSURE

CAUSE: black tank flush doesnt work

CORRECTION: took out black flush to make sure it was not kinked, went to bathroom and took off panels to make sure it was hooked up right, went underneath camper and cut slit in underbelly and found hose was kinked and fitting going into black tank was broken, needs new black tank replaced, tried to find numbers and there were none, measured tank and filled out sheet to get new tank.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	51.85
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	42.50
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	37.40
Z990	MISC LABOUR CODE (EXTERNAL)	JG	314.50
Z990	MISC LABOUR CODE (EXTERNAL)	JG	89.25
Z990	MISC LABOUR CODE (EXTERNAL)	JG	144.50

Parts

Part #	Description	Qty	Price	Total
F100417676	TANK, HOLDING BLACK 28 GAL 52X22X8.4	1.00	105.29	105.29
11-1160	3" MALE ADAPTER	1.00	9.94	9.94
11-1161	1-1/2" TRAP ADAPTER-FPT	1.00	3.30	3.30
44-0963	THETFORD BOLT PACKAGE	1.00	11.10	11.10
89-8002	COUPLING 1 1/2" H X H	1.00	1.10	1.10
3673	1.5" FERNCO COUPLER	2.00	8.73	17.46
10-3082	1/2 X 1/2 COUPLER	1.00	0.94	0.94
10-0926	1/2" BARB STRAIGHT ADAPT	1.00	2.32	2.32
11-0652	3" ANONDA SPIGOT END	1.00	2.27	2.27



89-8288	3" SLIP HUB	1.00	2.75	2.75
89-8069	90 STREET ELBOW 3"	1.00	8.80	8.80

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TANK	1.00	42.65	42.65

Subtotal for Job #5: 887.92

Parts Total:	185.67
Labour Total:	1,105.00
Sublet Total:	0.00
Extras Total:	79.21
WORK ORDER TOTAL:	1,369.88

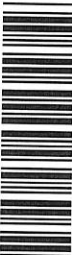
Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Sep 2024

W/O: 74680
 Promised Date: 30 SEP 24



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