

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

Labor rate: \$170.00

OWNER INFORMATION

RICHARD POHL
120 W 975 S
Haubstadt, IN 47639
USA

CLAIM STATUS Authorized
CLAIM 2042371
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CAUB0RN300461
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 300 / 300
ITEM # CAT293QBCKLE-300
DEALER RO # 74680
CLAIM START DATE 08/30/2024
CLAIM END DATE 01/01/1900

Retail Date of Purchase 08/15/2024

WARRANTY EXPIRATION DATE 08/15/2025

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
10-13-02-00-000211 Slide Out Room - Frame & Chassis/Slide Out System/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-08-30 11:42:19 :: THE SLIDE ROOM MAKES ALOT OF NOISE THE LAST CAMPER DIDNT MAKE THIS MUCH NOISE slideroom making lots of noise kept running room in and out and lubed rails and gears and centered rear rail it was a little crooked it is a lot better as far as noise.
Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$85.00
Serial# Appr Hrs 0.00 Appr Labor Amt \$0.00
Notes
LUBRICATION IS NOT WARRANTABLE

Labor

Line# 2 Operation Code Operational Description
30-91-01-00-000895 Sofa Drawer Guides, Slides - Interior/Living Quarters, Sofa, Chair/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-08-30 11:44:31 :: THE KITCHEN DRAWERS ARE HARD TO OPEN AND CLOSE SAYS THERE IS 3 OF THEM 3 kitchen drawers hard to open, took out slides, and they are hard to move, need 6 new slides, filled out sheet to get new ones.
Model# Dlr Sub Hrs 0.60 Sub Labor Amt \$102.00
Serial# Appr Hrs 0.60 Appr Labor Amt \$102.00
Notes
AUTHORIZED AS REQUESTED

Labor

Line# 3 Operation Code Operational Description
20-43-19-00-001109 Gutter Rail - Exterior/Exterior Miscellaneous/Reseal/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-08-30 11:45:17 :: THE GUTTERS WHERE THEY MEET IT LEAKS BETWEEN THEM both gutters leaking at seams sealed both sides with silicone.
Model# Dlr Sub Hrs 0.40 Sub Labor Amt \$68.00
Serial# Appr Hrs 0.40 Appr Labor Amt \$68.00
Notes
AUTHORIZED AS REQUESTED

Labor

Line# 4 Operation Code Operational Description
20-78-01-00-000801 Lippert Awning Outer Arm - Exterior/Awnings (Lippert)/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-08-30 11:46:03 :: THE AWNING ARMS DO NOT GO FLAT

AGAINST THE CAMPER AS THEY SHOULD awning arms wont fold flush took pics of awning arms and data tag,see what thet wanna do. WHAT DO YOU WANT TO DO TO FIX THIS ISSUE

Model# F100430089 Dlr Sub Hrs 1.50 Sub Labor Amt \$255.00
Serial# V000572047 Appr Hrs 1.50 Appr Labor Amt \$255.00

Notes
PENDING REVIEW
LIPPERT AWNINGS DO NOT FULLY CLOSE.
PER DESIGN
PENDING VND REVIEW

VND REQUESTING MORE INFORMATION

- Please provide the following information for further review:
- Photo of the complete awning from straight on and side view
 - Photo of the fabric set screws from both sides of the awning fabric rail
 - Photos of the cross fabric measurements

IF REPLYING TO EMAIL, PLEASE REPLY ALL
AUTHORIZED AS REQUESTED

Labor
Line# 5

Operation Code 60-138-01-00-001520 Operational Description Black Water Tank (Read Notes!!!) - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2024-08-30 11:47:41 :: THE BLACK TANK FLUSH DOES NOT WORK AND DOES NOT GO IN TO THE TANK JUST BUILD UP PRESSURE black tank flush dosent work took out black flush to make sure it was not kinked,went to bathroom and took off panels to make sure it was hooked up right,went underneath camper and cut slit in underbelly and found hose was kinked and fitting going into black tank was broken,needs new black tank replaced,tried to find numbers and there were none,measured tank and filled out sheet to get new tank. NEED TO REPLACE THE BLACK TANK Additional Note : bhoffman@americanrvcenter.com, 2024-08-30 11:49:30 :: ARROW POINTED TO THE CRACK

Model# Dlr Sub Hrs 4.00 Sub Labor Amt \$680.00
Serial# Appr Hrs 4.00 Appr Labor Amt \$680.00

Notes
AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$1,190.00	Approved	Labor Amt	\$1,105.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,190.00		Total	\$1,105.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.