

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2143041
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5NHTC7624RC113092
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 073 / 073F
ITEM # CKT16ML-73
DEALER RO # 74627
CLAIM START DATE 12/06/2024
CLAIM END DATE 01/01/1900

Labor rate: \$170.00

OWNER INFORMATION

BRANDON CARDINAL
830 GOLDEN CANE DR
Fort Lauderdale, FL 33327
USA

Retail Date of Purchase 07/08/2024

WARRANTY EXPIRATION DATE

07/08/2025

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	60-686-01-00-004268	Flow Max Toilet - complete - Plumbing/Toilet (Flow Max, Lippert)/Replace/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2024-12-06 12:59:47 :: THE FOOT FLUSH BROKEN OFF OF THE TOILET FOUND FOOT FLUSH COME OFF NEED TO REPLACE THE TOILET PULL TOILET AND INSTALL NEW		
Model#	20210138211	Dlr Sub Hrs 0.60 Sub Labor Amt \$102.00
Serial#	0001626773	Appr Hrs 0.60 Appr Labor Amt \$102.00

Notes

i see you sent it to lippert
Hello Suzy,

Thank you for reaching out to Lippert with your warranty concerns. I'm sorry about the delayed response. Lippert will authorize a replacement of the toilet with .60 labor. Please see below for the authorized part number.

20210138211 TOILET ELONGATED CERAMIC BOWL PLASTIC BASE - WHITE

\Please submit a PO to ar@lci1.com for this part. All reimbursements are now being handled by our claims department. When the work is complete, please submit all documentation to claims@lci1.com and note this case number. Please let us know if you have any questions. Thank you and have a great day!

Please let me know if you have any questions or if there is anything I can further assist you with. Have a good rest of your day. We appreciate your business!

Case#5505873

Thank you,

Melissa McMillin
Care Center Customer Service Representative
W: (574) 537-8900
F: (574) 534-7161
www.lippert.com

Submitted	Labor Amt	\$102.00
	Parts & Freight	\$0.00
	Total	\$102.00

Approved	Labor Amt	\$102.00
	Parts & Freight	\$0.00
	Total	\$102.00

DEALER _____ **DATE**

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE**

SIGNATURE

All repairs described have been inspected and are satisfactory.