



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 74622
Promised Date:
24 AUG 24



Customer #: 42791
TRAPP, LEON B.



CUSTOMER WORK ORDER

WO #: 74622

Customer: 42791 - TRAPP, LEON B. -
812-985-0214

Tag:

Author: BJW

Location: 0930 BH TO CLOSE

Stock #: 10981

Stock Desc: 2022 5W KEYSTONE
MONTANA 3121RL

Chassis #: 4YDFM0P27N4700973

Serial #: 4YDFM0P27N4700973

Mileage:

Licence:

Invoice #: 409946

Date In: 26 AUG 24

Promised: 31 AUG 24

Date Sched:

Completed: 30 SEP 24

Warr. Date: 28 OCT 21

Job #1 - External

COMPLAINT: THE OFF DOOR SIDE SLIDE TOPPER IS BINDING AND IT IS NOT ALLOWING THE SLIDE ROOM TO CLOSE ALL THE WAY.

CUSTOMER NEEDS NO LATER THAN FRIDAY, AUGUST 30TH. IF THIS CANT BE REPAIRED BY FRIDAY. WE ARE TO DISCONNECT SLIDE TOPPER SO THAT SLIDE ROOM CAN BE USED ON THIER TRIP.

NOTE: PUT UNIT IN STORAGE WHEN COMPLETE.

CAUSE: slide topper is ripped off of room

CORRECTION: brought camper in and deadbolt was locked waited for customer to bring keys in, ran room out. pinned one side of awning because other side was broke and missing parts took out screws and pulled awning off, cleaned off putty tape and sealed holes with silicone, needs new awning and we will need to drill holes and run bolts for brackets, will need to pull ref and other bolts will be in cabinet.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
9733	163" BLACK SLIDE TOPPER - OLD STYLE	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
FRT	FREIGHT-TOPPER	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: Customer advises that the gears are striped out on Master key door lock.

CAUSE: Master lock doesn't lock

CORRECTION: I removed old entry door lock and replaced with new I had to remove the handle attached to the door lock to remove then had to mount onto new one keys are setting right inside the door

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Parts



Part #	Description	Qty	Price	Total
08200	LOCK ASSEMBLY-BLACK	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: SAFETY ADVISORY # 24-452 KEYSTONE IS CONDUCTING A VOLUNTARY RECALL NOTIFICATION CAMPAIGN IN ACCORDANCE WITH THE NATIONAL HIGHWAY TRANSPORTATION AND SAFETY ACT. IT HAS BEEN DECIDED THAT THE VEHICLES IN THE RECALL POPULATION MAY HAVE RED LIGHTS BEHIND THE SUBURBAN STOVE KNOBS WITH A MALFUNCTION CAUSING THIS LIGHT TO MELT, AND POSSIBLY IGNITE CAUSING A FIRE.

CAUSE: recall on stove top led lights

CORRECTION: got in unit and removed top of stove and found wires rinning to led sritch and i pulled wires and caped them off and i then removed switch and caped off those wires then filled hole with provided plug then put top back on stove

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	85.00
Z990	MISCELLANEOUS REPAIR	JG	0.00

Subtotal for Job #3: 85.00

Parts Total:	0.00
Labour Total:	85.00
Sublet Total:	0.00
Extras Total:	0.00

WORK ORDER TOTAL: 85.00

Thank you for being a valued custom:r. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 30 Sep 2024

W/O: 74622
 Promised Date: 31 AUG 24



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