



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 74582
Promised Date:
24 AUG 24



CUSTOMER WORK ORDER

WO #: 74582 (Appointment Date: 21 AUG 2024 - Time: 04:30pm)

Customer: 54899 - WILLIS, JONATHON

A. - 812-664-0465

Tag:

Author: BJW

Location: 0826 CHECK PREAUTH

Stock #: 11355

Stock Desc: 2024 TT COACHMEN

CATALINA 323BHDSCLE

Chassis #: 5ZT2CAXB7RX031097

Serial #: 5ZT2CAXB7RX031097

Mileage:

Licence:

Invoice #:

Date In: 21 AUG 24

Promised: 31 AUG 24

Date Sched:

Completed: 23 AUG 24

Warr. Date: 14 JUN 24

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE REFRIGERATOR AND FREEZER ARE NOT WORKING. CUSTOMER HAS TRAVEL PLANS FOR LABOR DAY WEEKEND AND WOULD LIKE TO HAVE UNIT BACK AND FIXED IF POSSIBLE.

CAUSE: Lose wires from chassis side to the fridge terminal block

CORRECTION: Turned on the power button to the fridge then opened the fridge door to no light on. Unscrewed the fridge from the cabinet and set on the floor. Removed the lower panel on the backside of the fridge, after noticed the fan was running then opened the fridge door to find a light on. Checked the connections at the terminal block on the fridge and the wires from the chassis side was loose, meaning they fell out of the terminal block. Took pictures of the the fridge and the burn mark on the terminal block. The was no green ground wires hooked up as well. Tied the black positive wire to the terminal block, green ground wire to the white ground wire. Tightened and checked the connections on the terminal block. Put thermometers in the freezer and fridge will check the following day. The next morning checked the temperature in the fridge, took pictures of the temperature.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	42.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	170.00

Subtotal for Job #1: 212.50

Parts Total: 0.00

Labour Total: 212.50

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 212.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 23 Aug 2024

Customer #: 54899
WILLIS, JONATHON A.

