

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2031750
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAXB7RX031097
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT323BHDSCKLE
JONATHON A WILLIS		DEALER RO #	74582
12135 E HICKORY LANE		CLAIM START DATE	08/22/2024
Oakland City, IN 47660		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/14/2024	WARRANTY EXPIRATION DATE	06/14/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-22 09:00:49 :: CUSTOMER ADVISES THAT THE REFRIGERATOR AND FREEZER ARE NOT WORKING. CUSTOMER HAS TRAVEL PLANS FOR LABOR DAY WEEKEND AND WOULD LIKE TO HAVE UNIT BACK AND FIXED IF POSSIBLE. Lose wires from chassis side to the fridge terminal block. Turned on the power button to the fridge then opened the fridge door to no light on. Unscrewed the fridge from the cabinet and set on the floor. Removed the lower panel on the backside of the fridge, after noticed the fan was running then opened the fridge door to find a light on. Checked the connections at the terminal block on the fridge and the wires from the chassis side was loose, meaning they fell out of the terminal block. Took pictures of the the fridge and the burn mark on the terminal block. The was no green ground wires hooked up as well. Tied the black positive wire to the terminal block, green ground wire to the white ground wire. Tightened and checked the connections on the terminal block. Put thermometers in the freezer and fridge will check the following day. The next morning checked the temperature in the fridge, took pictures of the temperature.			
Model#	Dlr Sub Hrs	1.25	Sub Labor Amt	\$212.50
Serial#	Appr Hrs	1.25	Appr Labor Amt	\$212.50
	Notes			
	AUTHORIZED AS REQUESTED			

Submitted	Labor Amt	\$212.50	Approved	Labor Amt	\$212.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$212.50		Total	\$212.50

DEALER _____ DATE _____
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE
All repairs described have been inspected and are satisfactory.