

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 74582  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 54899 - JONATHON A. WILLIS  
Address: 12135 E HICKORY LN OAKLAND CITY, IN

47660

Phone: 812-664-0465

Stock Number: 11355 - 2024 CATALINA 323BHDSCKLE 5ZT2CAXB7RX031097

VIN: 5ZT2CAXB7RX031097 HIN: SER#: 5ZT2CAXB7RX031097

Mileage: 0 Work Order Comp: 23 AUG 24

Auth. No: Dealer #:

Warr. Date: 14 JUN 24 Work Order Date: 21 AUG 24 Inv #: 408521

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WO # Job # Description JOB INFORMATION

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74582 1 CUSTOMER ADVISES THAT THE REFRIGERATOR AND FREEZER ARE NOT  
WORKING. CUSTOMER HAS TRAVEL PLANS FOR LABOR DAY WEEKEND AND  
WOULD LIKE TO HAVE UNIT BACK AND FIXED IF POSSIBLE.  
Lose wires from chassis side to the fridge terminal block  
Turned on the power button to the fridge then opened the fridge  
door to no light on. Unscrewed the fridge from the cabinet and  
set on the floor. Removed the lower panel on the backside of the  
fridge, after noticed the fan was running then opened the fridge  
door to find a light on. Checked the connections at the terminal  
block on the fridge and the wires from the chassis side was  
loose, meaning they fell out of the terminal block. Took pictures  
of the the fridge and the burn mark on the terminal block. The  
was no green ground wires hooked up as well. Tied the black  
positive wire to the terminal block, green ground wire to the  
white ground wire. Tightened and checked the connections on the  
terminal block. Put thermometers in the freezer and fridge will  
check the following day. The next morning checked the temperature  
in the fridge, took pictures of the temperature.

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| Lab Code | Job# | Description                 | LABOUR | Hrs  | Rate   | Total  |
|----------|------|-----------------------------|--------|------|--------|--------|
| Z990     | 1    | MISC LABOUR CODE (EXTERNAL) |        | 0.25 | 170.00 | 42.50  |
| Z990     | 1    | MISC LABOUR CODE (EXTERNAL) |        | 1.00 | 170.00 | 170.00 |

Parts Total: 0.00  
Labour Total: 212.50  
Sublet Total: 0.00  
Extras Total: 0.00

>>>> Claim Total: 212.50

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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Lab Code  Job#  Description      LABOUR              Hrs      Rate      Total
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