



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 74574
Promised Date:
20 SEP 24

CUSTOMER WORK ORDER

WO #: 74574

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag: PH - ORDERED FRONT JACKS
PER BEN. 9-23-24
Author: PH
Location: 1009 BH TO CLOSE

Stock #: 11456
Stock Desc: 2025 TT COACHMEN
CATALINA 283RKSLE
Chassis #: 5ZT2CATB8SX032741
Serial #: 5ZT2CATB8SX032741
Mileage: 0
Licence:

Invoice #:
Date In: 20 AUG 24
Promised: 30 SEP 24
Date Sched:
Completed: 10 OCT 24
Warr. Date: 04 OCT 24

Job #PDINTT - Internal

COMPLAINT: Transferred to BAS*74978 on 09 OCT 24
Estimate amount was 0.00
PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT. PDI NEW TRAVEL TRAILER

CORRECTION: Moved unit into shop from sales lot. Filled LP tanks. Installed new battery box. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi, including spare. Checked power cord and converter output. Checked roof and awning. Checked all interior lights. Checked entrance door and all compartment doors. Removed packageing from all appliances. Checked outside and inside refrigerators. Checked all cabinets and drawers. Checked all windows and blinds. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Checked Radio and Fireplace. Applied all company decals. Added water to fresh water tank and flushed all faucets and water lines. Connected to city water and checked all water lines and faucets for leaks. Performed LP drop test and set LP pressure at 10 in.wc. Operated Range, Water Heater on LP and electric, Refrigerator on DC and Air Conditioner. Checked outside Grille. Filled all holding tanks and checked monitor panel. Checked TV Antenna at all Antenna outlets. Drained all holding tanks.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)		N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: FRIDGE DOOR IS DENTED

CAUSE: REFRIGERATOR DOOR IS DENTED (NOTED ON DELIVERY)

CORRECTION: Took picture of refrigerator door. 8/27/2024: Turned in parts request for a new door.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00



Customer #: 1000
BASDEN'S AMERICAN RV,



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Customer #: 1000
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Parts

Part #	Description	Qty	Price	Total
F100282070	GE STAINLESS REFER DOOR 2022 MODEL G	1.00	542.04	542.04

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - REFER DOOR	1.00	53.47	53.47

Subtotal for Job #1: 629.51

Job #2 - Warranty

COMPLAINT: BATHROOM LIGHT SWITCH PUSHED OUT

CAUSE: BATHROOM LIGHT SWITCH PUSHED OUT

CORRECTION: Removed light switch and panel from wall mounting. Snaped switch back into panel. Remounted switch and panel back on wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00

Subtotal for Job #2: 34.00

Job #3 - Warranty

COMPLAINT: ADHESIVE ON FRONT CAP

CAUSE: ADHESIVE ON FRONT CAP (NOTED ON DELIVERY)

CORRECTION: Used minerals spirits and GOO GONE to clean off adhesive. Cleaned up with 3M machine polish.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00

Subtotal for Job #3: 34.00

Job #4 - Warranty

COMPLAINT: THE BATHROOM DOOR WILL NOT CLOSE

CAUSE: BATHROOM DOOR WILL NOT CLOSE

CORRECTION: Door is hitting at top. Removed door and hinges from door frame mount. Remounted top hinge lower. Reinstalled door with top hinge. Remounted other hinges. Removed latch plate. Marked new location of latch plate and cleared out material behind it. Mounted latch plate and checked operation of door to see if it latches. Latching ok.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	34.00

Subtotal for Job #4: 34.00

Job #5 - Warranty

COMPLAINT: THE MICROWAVE DOES NOT WORK

CAUSE: MICRO-WAVE DOES NOT WORK

CORRECTION: Micro-wave does not come when using touch panel. Removed unit from cabinet mounting. Checked electrical receptical that it was plugged into. Receptical had power to it. 8/27/2024: Turned in



parts request for a new micro wave. Mounted back in cabinet until new unit arrives.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	119.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	35.70
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	15.30
Subtotal for Job #5:			170.00

Job #6 - Warranty

COMPLAINT: POWER LEVELING JACKS NOT WORKING PROPERLY

CAUSE: POWER LEVELING JACKS NOT WORKING PROPERLY

The front leveler only run oune side. The off door side motor is hot and and seems to run slower than other side . The door side didnt want to go down so i jumped it to battery and it went down i reconnected and it retracted faster than the off door side. either needs new jacks or new motor. Installed new motors and ran system and new motors got hot. Waiting on word from Bal jacks. 9/18

CORRECTION: Tried leveling jacks manually and pushing set. Sometimes front jacks will go down or up but both do not work at same time.

INSTALLED NEW STABALIZERS IN THE FRONT AND THEN RAN SYSTEM 2 TIMES AND MADE SURE UNIT LEVELED AND STABALIZED IT RAN LIKE IT SHOULD BOTH TIMES,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	85.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	255.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Parts

Part #	Description	Qty	Price	Total
F100516332	MOTOR ONLY FOR BAL AUTO LEVELING JAC	2.00	91.08	182.16
F100508198	FRONT BAL AUTO LEVELING JACK ASSEMBL	1.00	315.48	315.48

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-MOTOR	1.00	12.49	12.49
FRT	UPS-2ND MOTOR	1.00	30.88	30.88
FRT	UPS-JACK ASSEMBLY	1.00	49.28	49.28

Subtotal for Job #6: 930.29

Parts Total: 1,039.68
 Labour Total: 646.00
 Sublet Total: 0.00
 Extras Total: 146.12
WORK ORDER TOTAL: 1,831.80

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

W/O: 74574
 Promised Date: 30 SEP 24



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 BASDENS AMERICAN RV,



Customer Signature : _____

Date: 10 Oct 2024

W/O: 74574
Promised Date: 30 SEP 24



Customer #: 1000
BASDEN'S AMERICAN RV,



AMERICAN RV
ORDER

