

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 2044697 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CATB8SX032741 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 205 / 205 ITEM # ACAT283RKSLE DEALER RO # 74574 CLAIM START DATE 09/03/2024 CLAIM END DATE 01/01/1900
Labor rate: \$170.00 OWNER INFORMATION	

Retail Date of Purchase _____ WARRANTY EXPIRATION DATE _____

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description		
70-151-01-00-001800	Refrigerator Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2024-09-03 11:19:26 :: FRIDGE DOOR IS DENTED REFRIGERATOR DOOR IS DENTED (NOTED ON DELIVERY) Took picture of refrigerator door. 8/27/2024: Turned in parts request for a new door.			
Model# GPV10FSNBSB	Dlr Sub Hrs 0.20	Sub Labor Amt \$34.00	
Serial# LTSS1706	Appr Hrs 0.20	Appr Labor Amt \$34.00	
Notes			
AUTHORIZED AS REQUESTED			
INSTALL DAMAGE			

Labor

Line# 2

Operation Code	Operational Description		
40-196-01-11-001311	12 Volt Lighted LED Switch - Electrical/12 Volt Interior/Replace/Electrical		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2024-09-03 11:21:52 :: BATHROOM LIGHT SWITCH PUSHED OUT BATHROOM LIGHT SWITCH PUSHED OUT Removed light switch and panel from wall mounting. Snaped switch back into panel. Remounted switch and panel back on wall.			
Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$34.00	
Serial#	Appr Hrs 0.20	Appr Labor Amt \$34.00	
Notes			

Labor

Line# 3

Operation Code	Operational Description		
20-58-01-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2024-09-03 11:22:51 :: ADHESIVE ON FRONT CAP ADHESIVE ON FRONT CAP (NOTED ON DELIVERY) Used minerals spirits and GOO GONE to clean off adhesive. Cleaned up with 3M machine polish. Additional Note : bhoffman@americanrvcenter.com, 2024-09-03 11:23:35 :: CLEANING NOT REPLACING			
Model#	Dlr Sub Hrs 0.40	Sub Labor Amt \$68.00	
Serial#	Appr Hrs 0.20	Appr Labor Amt \$34.00	
Notes			
EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS.			

Labor

Line# 4

Operation Code	Operational Description
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30-101-02-00-001076 Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-09-03 11:45:13 :: THE BATHROOM DOOR WILL NOT CLOSE BATHROOM DOOR WILL NOT CLOSE . Door is hitting at top. Removed door and hinges from door frame mount. Remounted top hinge lower. Reinstalled door with top hinge. Remounted other hinges. Removed latch plate. Marked new location of latch plate and cleared out material behind it. Mounted latch plate and checked operation of door to see if it latches. Latching ok.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$34.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$34.00

Notes

Labor

Line# 5

Operation Code

70-150-01-00-001718

Operational Description

Magic Chef Microwave (Read Notes!!!) - Appliances/Microwave/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-09-03 11:45:49 :: THE MICROWAVE DOES NOT WORK MICRO-WAVE DOES NOT WORK Micro-wave does not come when using touch panel. Removed unit from cabinet mounting. Checked electrical receptical that it was plugged into. Receptical had power to it. 8/27/2024: Turned in parts request for a new micro wave. Mounted back in cabinet until new unit arrives.

Model# JEB10?SST1SS Dlr Sub Hrs 0.30 Sub Labor Amt \$51.00

Serial# FZ101129A Appr Hrs 1.00 Appr Labor Amt \$170.00

Notes

PENDING VENDOR REVIEW

AUTHORIZED BY VND

Case Number: 00231474

Recreational Living approves R/R of JEB1095STSS and 1 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

Labor

Line# 6

Operation Code

10-673-01-11-001899

Operational Description

Landing Gear Motor - Frame & Chassis/Leveling System (BAL/Norco)/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-09-03 11:46:48 :: POWER LEVELING JACKS NOT WORKING PROPERLY POWER LEVELING JACKS NOT WORKING PROPERLY The front leveler only run oune side. The off door side motor is hot and and seems to run slower than other side . The door side didnt want to go down so i jumped it to battery and it went down i reconnected and it retracted faster than the off door side. either needs new jacks or new motor. Tried leveling jacks manually and pushing set. Sometimes front jacks will go down or up but both do not work at same time.

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$170.00

Serial# Appr Hrs 0.50 Appr Labor Amt \$85.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO 2X FLAT RATE.

VCB BAL/NORCO

Labor

Line# 7

Operation Code

10-673-01-11-001819

Operational Description

BAL Power C-Jack (Stabilizer) Assembly - Frame & Chassis/Leveling System (BAL/Norco)/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-09-23 12:08:41 :: FOUND MOTOR WIRES WERE INSTALLED WRONG AFTER INSTALLING THE MOTOR THE NEW MOTOR IS BURNT AGIN RECOMMEND REPLACING EVERYTHING INSTALL BAL JACK AND MOTORS

Model# Dlr Sub Hrs 1.50 Sub Labor Amt \$255.00

Serial# Appr Hrs 1.50 Appr Labor Amt \$255.00

Notes

AUTHORIZED AS REQUESTED

Submitted

Labor Amt

\$646.00

Approved

Labor Amt

\$646.00

Parts & Freight \$0.00
Total \$646.00

Parts & Freight \$0.00
Total \$646.00

DEALER **DATE**

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**

SIGNATURE

All repairs described have been inspected and are satisfactory.