

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74574
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725

Phone:

Stock Number: 11456 - 2025 CATALINA 283RKSLE 5ZT2CATB8SX032741

VIN: 5ZT2CATB8SX032741 HIN: SER#: 5ZT2CATB8SX032741

Mileage: 0 Work Order Comp: 10 OCT 24

Auth. No: Dealer #:

Warr. Date: 04 OCT 24 Work Order Date: 20 AUG 24 Inv #: 410401

WO # Job # Description JOB INFORMATION

74574 1 FRIDGE DOOR IS DENTED
REFRIGERATOR DOOR IS DENTED (NOTED ON DELIVERY)
Took picture of refrigerator door. 8/27/2024: Turned in parts
request for a new door.

74574 6 POWER LEVELING JACKS NOT WORKING PROPERLY
POWER LEVELING JACKS NOT WORKING PROPERLY The front leveler only
run oun e side. The off door side motor is hot and and seems to
run slower than other side . The door side didnt want to go
down so i jumped it to battery and it went down i reconnected
and it retracted faster than the off door side. either needs
new jacks or new motor. Installed new motors and ran system and
new motors got hot. Waiting on word from Bal jacks. 9/18
Tried leveling jacks manually and pushing set. Sometimes front
jacks will go down or up but both do not work at same time.
INSTALLED NEW STABALIZERS IN THE FRONT AND THEN RAN SYSTEM 2
TIMES AND MADE SURE UNIT LEVELED AND STABALIZED IT RAN LIKE
IT SHOULD BOTH TIMES,

74574 2 BATHROOM LIGHT SWITCH PUSHED OUT
BATHROOM LIGHT SWITCH PUSHED OUT
Removed light switch and panel from wall mounting. Snaped switch
back into panel. Remounted switch and panel back on wall.

74574 3 ADHESIVE ON FRONT CAP
ADHESIVE ON FRONT CAP (NOTED ON DELIVERY)

Claim : 74574

 WO # Job # Description JOB INFORMATION

Used minerals spirits and GOO GONE to clean off adhesive.
 Cleaned up with 3M machine polish.

74574 4 THE BATHROOM DOOR WILL NOT CLOSE
 BATHROOM DOOR WILL NOT CLOSE
 Door is hitting at top. Removed door and hinges from door frame
 mount. Remounted top hinge lower. Reinstalled door with top
 hinge. Remounted other hinges. Removed latch plate. Marked new
 location of latch plate and cleared out material behind it.
 Mounted latch plate and checked operation of door to see if it
 latches. Latching ok.

74574 5 THE MICROWAVE DOES NOT WORK
 MICRO-WAVE DOES NOT WORK
 Micro-wave does not come when using touch panel. Removed unit
 from cabinet mounting. Checked electrical receptical that it was
 plugged into. Receptical had power to it. 8/27/2024: Turned in
 parts request for a new micro wave. Mounted back in cabinet
 until new unit arrives.

| Part No | Job# | Description | PARTS | Qty | Price | Total |
|------------|------|-----------------------------------|-------|------|--------|--------|
| F100282070 | 1 | GE STAINLESS REFER DOOR 2022 MODE | | 1.00 | 542.04 | 542.04 |
| F100516332 | 6 | MOTOR ONLY FOR BAL AUTO LEVELING | | 2.00 | 91.08 | 182.16 |
| F100508198 | 6 | FRONT BAL AUTO LEVELING JACK ASSE | | 1.00 | 315.48 | 315.48 |

| Lab Code | Job# | Description | LABOUR | Hrs | Rate | Total |
|----------|------|-----------------------------|--------|------|--------|--------|
| Z990 | 1 | MISC LABOUR CODE (EXTERNAL) | | 0.20 | 170.00 | 34.00 |
| Z990 | 1 | MISC LABOUR CODE (EXTERNAL) | | 0.00 | 170.00 | 0.00 |
| Z990 | 6 | MISC LABOUR CODE (EXTERNAL) | | 0.00 | 170.00 | 0.00 |
| Z990 | 6 | MISC LABOUR CODE (EXTERNAL) | | 0.50 | 170.00 | 85.00 |
| Z990 | 6 | MISC LABOUR CODE (EXTERNAL) | | 0.00 | 170.00 | 0.00 |
| Z990 | 6 | MISC LABOUR CODE (EXTERNAL) | | 1.50 | 170.00 | 255.00 |
| Z990 | 6 | MISC LABOUR CODE (EXTERNAL) | | 0.00 | 170.00 | 0.00 |
| Z990 | 2 | MISC LABOUR CODE (EXTERNAL) | | 0.20 | 170.00 | 34.00 |
| Z990 | 3 | MISC LABOUR CODE (EXTERNAL) | | 0.00 | 170.00 | 0.00 |
| Z990 | 3 | MISC LABOUR CODE (EXTERNAL) | | 0.20 | 170.00 | 34.00 |
| Z990 | 3 | MISC LABOUR CODE (EXTERNAL) | | 0.00 | 170.00 | 0.00 |
| Z990 | 4 | MISC LABOUR CODE (EXTERNAL) | | 0.00 | 170.00 | 0.00 |
| Z990 | 4 | MISC LABOUR CODE (EXTERNAL) | | 0.20 | 170.00 | 34.00 |
| Z990 | 5 | MISC LABOUR CODE (EXTERNAL) | | 0.70 | 170.00 | 119.00 |
| Z990 | 5 | MISC LABOUR CODE (EXTERNAL) | | 0.21 | 170.00 | 35.70 |
| Z990 | 5 | MISC LABOUR CODE (EXTERNAL) | | 0.09 | 170.00 | 15.30 |

| Excode | Job# | Description | EXTRAS | Qty | Price | Total |
|--------|------|---------------------|--------|------|-------|-------|
| FRT | 1 | FED-EX - REFER DOOR | | 1.00 | 53.47 | 53.47 |

Claim : 74574

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Excode   Job#   Description      EXTRAS      Qty      Price      Total  
*****  
FRT       6     UPS-MOTOR                1.00     12.49     12.49  
FRT       6     UPS-2ND MOTOR           1.00     30.88     30.88  
FRT       6     UPS-JACK ASSEMBLY       1.00     49.28     49.28
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Parts Total: 1,039.68
Labour Total: 646.00
Sublet Total: 0.00
Extras Total: 146.12

>>>> Claim Total: 1,831.80

Customer Signature: _____

Date: _____