

e-**Authorization**

8/27/20
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Authorization number PA03725750	Reference no: 74570	Status: Approved	Approved by johnj	Approved date 8/22/2024
Technician Name	Address	VIN	Retail sold on	

34	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTSGG16RW102281
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Job #	Root Cause of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4105914A	A/C - Window - C	0.00	1.00	1.00		1	0.20	Complaint: CUSTOMER ADVISED THAT THERE IS WATER LEAKING DOWN FROM THE A/C UNIT INTO THE BED AND THE FLOOR. Cause: Drain hole was clogged Correction: Inspected the ac in the wall. Noticed the floor of the ac was full of water. When the ac was on the fan would kick the water out of the ac. This causing water to be splashed the the hole for the electrical cord and onto the bed. Unplugged the ac then unscrewed the trim and ac from the wall. Pulled out the ac then inspected the bottom of the ac, found the drain hole clogged with debris. Cleaned out the hole of debris. Mounted the ac back in the wall and plugged in the power. Now ac can drain off the condensation. Powered on the ac and let it run. Checked the ac the following morning, found no pool of water.

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1.00

This paper claims ~~only~~ use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the