



600 E. Baseline Rd.
Evansville, IN 47725

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WO: 74471
Promised Date:
24 AUG 24

CUSTOMER WORK ORDER

WO #: 74471

Customer: 52311 - STEVENS, DONALD

R. - 270-302-6683

Tag:

Author: BH

Location: 1010 CHECK WORK

Stock #: 11410

Stock Desc: 2024 5W KEYSTONE

COUGAR HALF-TON 29RLI

Chassis #: 4YDFCGN24R2507566

Serial #: 4YDFCGN24R2507566

Mileage: 0

Licence:

Invoice #:

Date In: 09 AUG 24

Promised: 31 AUG 24

Date Sched:

Completed: 09 OCT 24

Warr. Date: 01 AUG 24

Job #1 - Warranty

COMPLAINT: PANTRY DOOR HAS A SCRATCH IN THE GLASS

CAUSE: Door

CORRECTION: Removed door. Transfer hinges and door knob to new door. Installed new door.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	34.00

Parts

Part #	Description	Qty	Price	Total
712874	Passage - Door - LH - 1 1/4" x 20" x	1.00	209.88	209.88

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT - DOOR	1.00	159.25	159.25

Subtotal for Job #1: 403.13

Job #2 - Warranty

COMPLAINT: ENTRY HANDLE POPPED SCREWS. CUSTOMER STATES THIS WAS MENTIONED DURING WALKTHROUGH BUT NOT ADDRESSED BY CHRIS.

CAUSE: Handle

CORRECTION: Put two new screws in where two where missing

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	85.00

Subtotal for Job #2: 85.00

Job #3 - Internal

COMPLAINT: WHEN THE TV BRACKET WAS INSTALLED IN BEDROOM, THE SCREWS CAME THROUGH THE INSIDE OF THE MEDICINE CABINET IN BATHROOM. REMOVE SCREWS, REPLACE BACK PANEL OF MEDICINE CABINET, AND REINSTALL TV BRACKET PROPERLY.

CAUSE: Tv

CORRECTION: Removed TV mount. Moved over 4" so it would go into blocking in wall. Must remove TV



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before closing room. Removed medicine cabinet. Removed damaged panel and replaced. Mounted cabinet back.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
9691	Panel - 3.6mm x 48" x 96" - Carb2 -	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT - PANEL	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

PICK UP TRAILER FROM CUSTOMER AND BRING HERE TO CORRECT THE MISTAKES MADE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE IS A CHIP IN THE REFRIGERATOR DOOR.

CAUSE: Door.

CORRECTION: Removed scratch door and replaced

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	34.00

Parts

Part #	Description	Qty	Price	Total
9735	Refrigerator - Fresher Door Assembly	1.00	389.80	389.80

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT - FRIDGE DOOR	1.00	111.25	111.25

Subtotal for Job #5: 535.05

Parts Total: 599.68
 Labour Total: 153.00
 Sublet Total: 0.00
 Extras Total: 270.50
WORK ORDER TOTAL: 1,023.18

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Oct 2024

W/O: 74471
 Promised Date: 31 AUG 24



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