



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 74468
Promised Date:
24 AUG 24

CUSTOMER WORK ORDER

WO #: 74468 (Appointment Date: 09 AUG 2024 - Time: 10:00am)

Customer: 55075 - CHASE, MARSHAL -

Tag: BH - ORDERED PARTS. 8-29-24

Author: BH

Location: 0909 CHECK STATUS WITH
SAR

Stock #:

Stock Desc: 2023 5W KEYSTONE
RAPTOR RP42323

Chassis #:

Serial #: 4YDFRPV32PR800149

Mileage:

Licence:

Invoice #: 409243

Date In: 09 AUG 24

Promised: 31 AUG 24

Date Sched:

Completed: 31 AUG 24

Warr. Date:

Job #1 - External

COMPLAINT: THE LIVING ROOM A/C POPS THE A/C BREAKER

CAUSE: Damaged coil and compressor missing parts.

CORRECTION: Plugged in shore cord then went to the in-command and turned the living room ac on. Ran the living area ac for 3 days straight, set at 68 degrees and not once did the ac trip a breaker. Went on the roof to get the amp draw off the ac. Unscrewed the exterior cover of the ac then put the meter on the black wire. Got 10.2 amps. Filled out the paperwork. All three ac units were clogged with debris from a cottonwood tree. The ac for the living room area is damaged on the coil and the compressor is missing its rubber grommet mount. Cleaned off the coil then applied coil clean to the coil. Turned on the ac and let it cool. Recommend a new ac because of the damage and missing parts.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
9433	COILEX A/C COIL CLEANER	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE front BEDROOM DUMPS WATER FROM THE A/C WHEN THE UNIT IS RUNNING

CAUSE: The divider not sealed, ac not have enough freon

CORRECTION: Turned on the master bed ac and let it run for 1hr. Inspected the ac and took a picture of it freezing up on the intake coil. Found the divider was not sealed proper and causing the air to mix. Shined a light on both sides of the foam block and light could be seen on the other side. Pulled down the foam block and repositioned it center of the ac so it would seal on both sides. Let the ac thaw out then turned on and let the ac run again. Checked the ac again with amp draw on the black wire from the compressor at 6.6 amps. Checked the air split of 76 air in and 76 air out. Checked the freezer switch and it is functioning properly.



Customer #: 55075
CHASE, MARSHAL



Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	85.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Subtotal for Job #2:			85.00

Job #3 - Warranty

COMPLAINT: THE FRIDGE DOES NOT GET COLD ON 12 VOLTSAYS IT IS 40 DEGS BUT ITS NOT REALLY COLD FREEZER WORKS FINE ever chill

CAUSE: Circuit board replacement from factory

CORRECTION: Set thermometers inside the fridge and let it set. Received the diagnosis paperwork from the warranty department. Went thru the paper and process of diagnosis of the fridge. Checked all the power sources, got good voltage but compressor runs when wire is attached from T terminal and ground. Checked the fan in the freezer with a magnet and fan did not run. Received a new control board. Removed the fridge from the cabinet then disconnected the power, unscrewed the access panel to the control board. Disconnected the control board from the fridge then installed the new control board. Connected the power to the fridge then let the fridge cool.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	119.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Parts				
Part #	Description	Qty	Price	Total
725232	Refrigerator - PCB Display Board - 1	1.00	82.52	82.52

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-JOBS 3,8,14	1.00	80.33	80.33

Subtotal for Job #3: 281.85

Job #4 - Warranty

COMPLAINT: OUTDOOR KITCHEN COMPARTMENT DOOR DOES NOT LOCK AND WILL OPEN GOING DOWN THE ROAD ONE OF THE LOCKS ARE MISSING

CAUSE: Locking tabs was to short

CORRECTION: Inspected the locks on the kitchen door, found that the locking tabs were to short and the center lock was at 1 3/8 and the outer locks were at 1 1/2 from the edge. Unscrewed the locking tab and put on a longer tabs. With the tabs being so short it rub the paint off the door frame. Used a black paint marker to touchup the rub marks. Tested the door by locking one lock and pulling on the lock, did this to each lock.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	51.00

Subtotal for Job #4: 51.00

Job #5 - Warranty

COMPLAINT: SCREWS ARE MISSING OUT OF THE FENDERS

CAUSE: Screws missing from the fender





CORRECTION: Inspected the fenders found the screws were missing. Tried to put screws in place but the hole was loose. Cut small aluminum strip to go on the backside of the j wrap. Mounted the screw in place now the screws hold tight.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	34.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Subtotal for Job #5: 34.00

Job #6 - External

COMPLAINT: THE GAUGES DONT WORK ON THE FUEL TANK AND THE FUEL PUMP DOES NOT WORK

CAUSE: Touch pad doesn't show a 2nd tank level

CORRECTION: Inspected the the touch pad and the fuel gauge on the exterior wall. Touch pad shows fuel for one tank not two. The exterior fuel gauge shows fuel in the auxiliary tank but not in the generator tank. Possible download from the factory for a second tank gauge on the touch pad. Factory says gauge is correct

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: THE PANELS UNDER THE MAIN BED ARE FALLING OFF

CAUSE: Added more staples

CORRECTION: Opened the storage compartment under the master bed, the paneling was not secured to the studs. Got the staple gun and put in more staples to hold the paneling to the studs. Paneling is more secure.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	34.00

Subtotal for Job #7: 34.00

Job #8 - Warranty

COMPLAINT: THE BATHROOM FAUCET WHEN USING IT IT LEAKS AROUND THE HANDLES more the left handle

CAUSE: Leaking handle

CORRECTION: Hooked up city water then turn on the faucet, did the same on water pump. Left handle on the faucet has a small leak. Took pictures of the leak. Received the bathroom faucet then disconnected the water lines and the faucet. Put on the new faucet and connected the water lines. Turned on the water pump to bleed out the air in the faucet and checked for leaks. No leaks found.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	119.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Parts



Part #	Description	Qty	Price	Total
636412	Faucet - Bar Faucet - Large - Leaf H	1.00	25.24	25.24

Subtotal for Job #8: 144.24

Job #9 - External

COMPLAINT: THE INCOMMAND DOESNT WORK HAVE TO RESET IT 4 TIMES TO GET THE SLIDE ROOM OUT

CAUSE: Factory reset

CORRECTION: Plugged in the shore cord then tried to get into the settings. Powered down the in-command system and Powered back on. Went into the settings to the software and put in the usb to reset the system. After upload removed the usb. Tested the touch pad several times to operate certain things and had no glitch.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Subtotal for Job #9: 0.00

Job #10 - External

COMPLAINT: THE SHOWER DOOR IS BROKEN missing one panel

CAUSE: Missing and broken shower glass door

CORRECTION: Took pictures of the shower glass door that was left. Put in parts order sheet for new shower glass. No parts required

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT-SHOWER DOORS	0.00	N/C	N/C

Subtotal for Job #10: 0.00

Job #11 - External

COMPLAINT: THE BACK ENTRY DOOR IS VERY HARD TO OPEN hits the top of the door frame

CAUSE: Realigned the door frame

CORRECTION: Inspected the rear entry door by opening and closing the door. On the handle side at the top corner is hitting the door frame. Unscrewed the handle side of the door frame then moved the door frame up 5/16 of an inch and shimmed under the door frame to support weight, then put the screws back in. Opened and closed the door to check for clearance. After this adjustment the door was not hitting the door frame. Put the trim back on and trim with silicone. Verified the locks cleared on the latch plate.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Subtotal for Job #11: 0.00

Job #12 - Warranty

COMPLAINT: THE RUBBER SEAL FOR THE REAR RAMP DOOR IS COMING OFF ON THE BOTTOM

CAUSE: Seal lost adhesive and was damaged

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CORRECTION: Opened the ramp door, then inspected the seal for why it wasn't holding. There were some spots where it was sticking to the seal and the door frame, but not all. Peeled off the bulb seal, then cleaned the surface. Got a new bulb seal from the parts department, then installed the bulb seal. Opened and closed the ramp door to check for clearance and sealing.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	255.00

Parts

Part #	Description	Qty	Price	Total
211927	Seal - "D" - 5/8" Large Foam - Black	8.00	1.51	12.08

Subtotal for Job #12: 267.08

Job #13 - External

COMPLAINT: CUSTOMER SAYS THAT THEY CAN SMELL THE TOILET ALL THE TIME

CAUSE: Needs chemical to clean the tank.

CORRECTION: Hooked up a hose to the black tank flush, let it run for 30 mins while the drain was opened. Cleaned the black tank 4 times to flush out debris. After closed the drain on the black tank. Filled the black tank full then put in some drop ins and tst pro cleaning. Just after a few hours there was no smell. But the sensor showed it had something in the tank.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Subtotal for Job #13: 0.00

Job #14 - Warranty

COMPLAINT: FOUND THE PANEL UNDER THE FRONT BEDROOM SLIDE IS COMING OFF AND NEEDS FIXED

CAUSE: Brittle plastic

CORRECTION: Found the plastic floor that goes on the bottom of the slide closet hanging down and broken. Plastic is extremely brittle. Put in parts order sheet for new plastic flooring. Received a new plastic sheet for the bottom side of the closet slide. Removed the trim from the interior closet slide the bottom trim on the exterior side. Unscrewed the cables from the slideroom, then pulled out the slideroom and set on saw horses. Peeled off the brittle plastic sheet. Applied new adhesive to the floor and plastic the set on the bottom side of the slideroom. Let it set and dry. Put the slideroom in place then screwed the cables back on. Screwed the exterior lower trim on and sealed. Went inside and screwed on the cables and trim. Ran the slideroom in.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	187.00
Z990	MISCELLANEOUS REPAIR	SAR	17.00
Z990	MISCELLANEOUS REPAIR	SAR	302.60
Z990	MISCELLANEOUS REPAIR	SAR	1.70
Z990	MISCELLANEOUS REPAIR	SAR	1.70

Parts

Part #	Description	Qty	Price	Total
656828	UNDERBELLY - ABS - .060 x 22" x 66"	1.00	17.39	17.39



Subtotal for Job #14: 527.39

Parts Total: 137.23
Labour Total: 1,207.00
Sublet Total: 0.00
Extras Total: 80.33

WORK ORDER TOTAL: 1,424.56

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 09 Sep 2024

Customer Signature : _____

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