

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74468
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 55075 - MARSHAL CHASE
Address: 3300 MAPLE LN
NEWBURGH, IN

Phone:

Stock Number: 2023 RAPTOR RP42323

VIN:

HIN:

SER#: 4YDFRPV32PR800149

Mileage:

Work Order Comp: 31 AUG 24

Auth. No:

Dealer #: 1194

Warr. Date:

Work Order Date: 09 AUG 24

Inv #: 409244

WO # Job # Description JOB INFORMATION

74468	12	THE RUBBER SEAL FOR THE REAR RAMP DOOR IS COMING OFF ON THE BOTTOM Seal lost adhesive and was damaged Opened the ramp door, then inspected the seal for why it wasn't holding. There were some spots where it was sticking to the seal and the door frame, but not all. Peeled off the bulb seal, then cleaned the surface. Got a new bulb seal from the parts department, then installed the bulb seal. Opened and closed the ramp door to check for clearance and sealing.
74468	8	THE BATHROOM FAUCET WHEN USING IT IT LEAKS AROUND THE HANDLES the left handle Leaking handle Hooked up city water then turn on the faucet, did the same on water pump. Left handle on the faucet has a small leak. Took pictures of the leak. Received the bathroom faucet then disconnected the water lines and the faucet. Put on the new faucet and connected the water lines. Turned on the water pump to bleed out the air in the faucet and checked for leaks. No leaks found.
74468	3	THE FRIDGE DOES NOT GET COLD ON 12 VOLTS SAYS IT IS 40 DEGS BUT ITS NOT REALLY COLD FREEZER WORKS FINE ever chill Circuit board replacement from factory Set thermometers inside the fridge and let it set. Received the diagnosis paperwork from the warranty department. Went thru the paper and process of diagnosis of the fridge. Checked all the

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WO #      Job #      Description      JOB INFORMATION
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power sources, got good voltage but compressor runs when wire is
attached from T terminal and ground. Checked the fan in the
freezer with a magnet and fan did not run. Received a new control
board. Removed the fridge from the cabinet then disconnected the
power, unscrewed the access panel to the control board.
Disconnected the control board from the fridge then installed the
new control board. Connected the power to the fridge then let the
fridge cool.

74468      14      FOUND THE PANEL UNDER THE FRONT BEDROOM SLIDE IS COMING OFF AND
NEEDS FIXED
Brittle plastic
Found the plastic floor that goes on the bottom of the slide
closet hanging down and broken. Plastic is extremely brittle. Put
in parts order sheet for new plastic flooring. Received a new
plastic sheet for the bottom side of the closet slide. Removed
the trim from the interior closet slide the bottom trim on the
exterior side. Unscrewed the cables from the slideroom, then
pulled out the slideroom and set on saw horses. Peeled off the
brittle plastic sheet. Applied new adhesive to the floor and
plastic the set on the bottom side of the slideroom. Let it set
and dry. Put the slideroom in place then screwed the cables back
on. Screwed the exterior lower trim on and sealed. Went inside
and screwed on the cables and trim. Ran the slideroom in.

74468      2      THE front BEDROOM DUMPS WATER FROM THE A/C WHEN THE UNIT IS
RUNNING
The divider not sealed, ac not have enough freon
Turned on the master bed ac and let it run for 1hr. Inspected the
ac and took a picture of it freezing up on the intake coil. Found
the divider was not sealed proper and causing the air to mix.
Shined a light on both sides of the foam block and light could be
seen on the other side. Pulled down the foam block and
repositioned it center of the ac so it would seal on both sides.
Let the ac thaw out then turned on and let the ac run again.
Checked the ac again with amp draw on the black wire from the
compressor at 6.6 amps. Checked the air split of 76 air in and 76
air out. Checked the freezer switch and it is functioning
properly.

74468      4      OUTDOOR KITCHEN COMPARTMENT DOOR DOES NOT LOCK AND WILL OPEN
GOING DOWN THE ROAD ONE OF THE LOCKS ARE MISSING
Locking tabs was to short
Inspected the locks on the kitchen door, found that the locking
tabs were to short and the center lock was at 1 3/8 and the outer
locks were at 1 1/2 from the edge. Unscrewed the locking tab and

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put on a longer tabs. With the tabs being so short it rub the
paint off the door frame. Used a black paint marker to touchup
the rub marks. Tested the door by locking one lock and pulling on
the lock, did this to each lock.

74468      5      SCREWS ARE MISSING OUT OF THE FENDERS
Screws missing from the fender
Inspected the fenders found the screws were missing. Tried to put
screws in place but the hole was loose. Cut small aluminum strip
to go on the backside of the j wrap. Mounted the screw in place
now the screws hold tight.

74468      7      THE PANELS UNDER THE MAIN BED ARE FALLING OFF
Added more staples
Opened the storage compartment under the master bed, the paneling
was not secured to the studs. Got the staple gun and put in more
staples to hold the paneling to the studs. Paneling is more
secure.

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Part No    Job#   Description      PARTS      Qty      Price      Total
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211927     12    Seal - "D" - 5/8" Large Foam - Bl  8.00      1.51      12.08
636412     8      Faucet - Bar Faucet - Large - Lea  1.00     25.24     25.24
725232     3      Refrigerator - PCB Display Board  1.00     82.52     82.52
656828     14    UNDERBELLY - ABS - .060 x 22" x 6  1.00     17.39     17.39

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Lab Code   Job#   Description      LABOUR      Hrs      Rate      Total
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Z990       12    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990       12    MISCELLANEOUS REPAIR      1.50     170.00     255.00
Z990        8    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990        8    MISCELLANEOUS REPAIR      0.70     170.00     119.00
Z990        8    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990        8    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990        8    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990        3    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990        3    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990        3    MISCELLANEOUS REPAIR      0.70     170.00     119.00
Z990        3    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990        3    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990        3    MISCELLANEOUS REPAIR      0.00     170.00      0.00
Z990       14    MISCELLANEOUS REPAIR      1.10     170.00     187.00
Z990       14    MISCELLANEOUS REPAIR      0.10     170.00      17.00
Z990       14    MISCELLANEOUS REPAIR      1.78     170.00     302.60
Z990       14    MISCELLANEOUS REPAIR      0.01     170.00      1.70

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      14    MISCELLANEOUS REPAIR      0.01     170.00     1.70
Z990      2     MISCELLANEOUS REPAIR      0.00     170.00     0.00
Z990      2     MISCELLANEOUS REPAIR      0.50     170.00    85.00
Z990      2     MISCELLANEOUS REPAIR      0.00     170.00     0.00
Z990      2     MISCELLANEOUS REPAIR      0.00     170.00     0.00
Z990      2     MISCELLANEOUS REPAIR      0.00     170.00     0.00
Z990      4     MISCELLANEOUS REPAIR      0.30     170.00    51.00
Z990      5     MISCELLANEOUS REPAIR      0.20     170.00    34.00
Z990      5     MISCELLANEOUS REPAIR      0.00     170.00     0.00
Z990      7     MISCELLANEOUS REPAIR      0.20     170.00    34.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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FRT        3    UPS-JOBS 3,8,14      1.00      80.33      80.33

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Parts Total:      137.23
Labour Total:     1,207.00
Sublet Total:       0.00
Extras Total:      80.33

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>>>> Claim Total: 1,424.56

Customer Signature: _____

Date: _____