



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 74454  
Promised Date:  
24 AUG 24

## CUSTOMER WORK ORDER

WO #: 74454

Customer: 1000 - BASDEN'S AMERICAN  
RV -  
Tag:  
Author: PH  
Location: 0830 BH TO CLOSE

Stock #: 11443  
Stock Desc: 2025 TT COACHMEN  
CATALINA SUMMIT SERIES 261BH  
Chassis #: 5ZT2CARB5SU044287  
Serial #: 5ZT2CARB5SU044287  
Mileage: 0  
Licence:

Invoice #:  
Date In: 07 AUG 24  
Promised: 31 AUG 24  
Date Sched:  
Completed: 30 AUG 24  
Warr. Date:

### Job #PDINTT - Internal

COMPLAINT: Transferred to BAS\*74662 on 28 AUG 24  
Estimate amount was 0.00  
PDI - NEW TRAVEL TRAILER - 4 HR PDI

CAUSE: PDINTT PDI - NEW TRAVEL TRAILER - 4 HR PDI

CORRECTION: Move unit into shop from sales lot. Filled LP tanks. Installed new battery box. Cut off battery cables to fit. Checked all exterior lights and brakes. Curbside rear brake is locked up. Checked lug nuts and set tire pressure at 65psi. Checked power cord. Checked roof and awning. Checked entrance door and all compartment doors. Checked all interior lights. Checked converter output. Checked all windows and blinds. Checked all cabinets and drawers. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Applied all company decals. Drained antifreeze from fresh water tank. Filled tank to flush all antifreeze from tank and all water lines and faucets. Connected to city water and checked all water lines and faucets. Open bypass on water heater and filled Purged all air from water lines. Performed LP drop test and set LPn pressure at 10 in.wc. Operated Water Heater, Furnace, Air Conditioner and Range. Checked TV antenna at all locations. Filled all holding tanks and checked monitor panel. Retracted all stab jacks. Dumped all holding tanks, including water heater. Moved unit back to sale slot.

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z991 | MISC LABOUR CODE (INTERNAL) | DKM      | N/C   |
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| Z991 | MISC LABOUR CODE (INTERNAL) | DKM      | N/C   |

### Other Services

| Code | Description     | Qty  | Price | Total |
|------|-----------------|------|-------|-------|
| SS   | SHOP SUPPLIES   | 0.00 | N/C   | N/C   |
| LPGI | LP - UNIT SALES | 0.00 | N/C   | N/C   |

Subtotal for Job #PDINTT: 0.00

### Job #1 - Warranty

COMPLAINT: BATTEN STRIP NEXT TO MAIN BED IS MISSING

CAUSE: BATTEN STRIP NEXT TO MAIN BED IS MISSING

CORRECTION: A 24 in piece ot trim is missing under cabinet over bed. 8-9-2024: Turned in parts request



Customer #: 1000  
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for new trim. 8/15/24: Received new batton strip. Moved unit into shop. Cut trim to fit and installed.  
Mocved unit back to sales lot.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 34.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |

#### Parts

| Part #     | Description                          | Qty  | Price | Total |
|------------|--------------------------------------|------|-------|-------|
| F100284346 | BATTEN, #195 CHILI TEAK, 50G, 7/8" X | 1.00 | 1.86  | 1.86  |

#### Other Services

| Code | Description | Qty  | Price | Total |
|------|-------------|------|-------|-------|
| FRT  | UPS-BATTEN  | 1.00 | 37.37 | 37.37 |

**Subtotal for Job #1: 73.23**

#### Job #2 - Warranty

COMPLAINT: BLIND OVER DINETTE WONT STAY UP

CAUSE: BLIND OVER DINETTE WILL NOT STAY UP

CORRECTION: Checked operation of blind. Strings are loose. Tightened both strings. Now blind stays up.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 8.50  |

**Subtotal for Job #2: 8.50**

#### Job #3 - Warranty

COMPLAINT: CURBSIDE FRONT CLEARANCE LIGHT NOT WORKING

CAUSE: CURBSIDE FRONT CLEARANCE LIGHT NOT WORKING

CORRECTION: Removed front clearance light. Removed light from front of unit. Pulled wires out of hole. Found bad crimps on both positive and negative wires to light. Cut off crimp connectors. Tested light at a battery. Light works ok. Reconnected all wires with new bell connectors. Checked operation of light. OK. Remounted light.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 34.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |

**Subtotal for Job #3: 34.00**

#### Job #4 - Warranty

COMPLAINT: CURB SIDE REAR BRAKE NOT RELEASING

CAUSE: CURBSIDE REAR BRAKE NOT RELEASING

CORRECTION: Jacked up unit and removed tire and wheel. Pryed drum loose and removed. Brake shoes are ok. Remounted drum and secured. Remounted tire and wheel. Tightened lug nuts and torqued to specs. Adjusted all (4) brakes to be equal.

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 68.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 0.00  |

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Subtotal for Job #4: 68.00

**Job #5 - Warranty**

COMPLAINT: FLAT TRIM COMING OFF UNDER BOTTOM BUNK BY WATER HEATER

CAUSE: FLAT TRIM COMING OFF UNDER BOTTOM BUNK BY WATER HEATER

CORRECTION: Reattached flat trim under rear bottom bunk.

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 34.00 |

Subtotal for Job #5: 34.00

**Job #6 - Warranty**

COMPLAINT: TV WILL NOT PICK UP CHANNELS

CAUSE: TV WILL NOT PICK UP CHANNELS.

CORRECTION: Removed Antenna booster from wall. Found antenna cable was connected to second TV. Second TV cable was connected to antenna. Switched cables to correct locations. Ran channel scan with cables connected to correct inputs on back of antenna booster. Antenna found 16 channels. Training is needed at factory on color of coax cables!!!!!!!

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | DKM      | 51.00 |

Subtotal for Job #6: 51.00

|                          |               |
|--------------------------|---------------|
| Parts Total:             | 1.86          |
| Labour Total:            | 229.50        |
| Sublet Total:            | 0.00          |
| Extras Total:            | 37.37         |
| <b>WORK ORDER TOTAL:</b> | <b>268.73</b> |

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 30 Aug 2024

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