

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2038708
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB5SU044287
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT261BH-8
		DEALER RO #	74454
		CLAIM START DATE	08/28/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor				
Line# 1	Operation Code	Operational Description		
	30-102-01-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-28 09:18:47 :: BATTEN STRIP NEXT TO MAIN BED IS MISSING BATTEN STRIP NEXT TO MAIN BED IS MISSING A 24 in piece of trim is missing under cabinet over bed. 8-9-2024: Turned in parts request for new trim. 8/15/24: Received new batton strip. Moved unit into shop. Cut trim to fit and installed. Mocved unit back to sales lot.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
	Notes			

Labor				
Line# 2	Operation Code	Operational Description		
	30-99-24-00-001015	Mini-Blind - Interior/Soft Goods/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-28 09:19:59 :: BLIND OVER DINETTE WONT STAY UP BLIND OVER DINETTE WILL NOT STAY UP Checked operation of blind. Strings are loose. Tightened both strings. Now blind stays up.			
Model#	Dlr Sub Hrs	0.05	Sub Labor Amt	\$8.50
Serial#	Appr Hrs	0.05	Appr Labor Amt	\$8.50
	Notes			

Labor				
Line# 3	Operation Code	Operational Description		
	40-106-01-12-001216	Clearance Light - Electrical/12 Volt Exterior/Replace/Exterior Lighting		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-28 09:20:54 :: CURBSIDE FRONT CLEARANCE LIGHT NOT WORKING CURBSIDE FRONT CLEARANCE LIGHT NOT WORKING Removed front clearance light. Removed light from front of unit. Pulled wires out of hole. Found bad crimps on both positive and negative wires to light. Cut off crimp connectors. Tested light at a battery. Light works ok. Reconnected all wires with new bell connectors. Checked operation of light. OK. Remounted light.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
	Notes			

Labor				
Line# 4	Operation Code	Operational Description		
	10-1-15-11-000059	Brake Wiring - Frame & Chassis/Axles, Suspension/Repair or Replace/Electrical		

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-28 09:22:17 :: CURB SIDE REAR BRAKE NOT
RELEASING CURBSIDE REAR BRAKE NOT RELEASING Jacked up unit and removed tire and wheel. Pryed drum
loose and removed. Brake shoes are ok. Remounted drum and secured. Remounted tire and wheel. Tightened
lug nuts and torqued to specs. Adjusted all (4) brakes to be equal. Additional Note :

bhoffman@americanrvcenter.com, 2024-08-28 09:22:58 :: NOT REPLACING FUST FIXING

Model# 5T35B-C-S-86.5-68.5-05-61 Dlr Sub Hrs 0.40 Sub Labor Amt \$68.00
Serial# C2435A026383 Appr Hrs 0.40 Appr Labor Amt \$68.00

Notes

PHOTOS ARE REQUIRED FOR THIS REPAIR
PIC OF TAG ADDED
THIS PHOTO IS UNUSABLE. CANNOT READ ANY OF THE IDENTIFYING INFORMAITON
PLEASE PROVIDE CLEAR PHOTO OF TAG
DOES THIS INFO HELP
ST35B-C-S-86.5-68.5-05-6102-7111-E
C2435A026383

Labor
Line# 5

Operation Code 30-102-01-00-001096 Operational Description
Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-28 09:23:20 :: FLAT TRIM COMING OFF UNDER
BOTTOM BUNK BY WATER HEATER FLAT TRIM COMING OFF UNDER BOTTOM BUNK BY WATER HEATER
Reattached flat trim under rear bottom bunk.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$34.00
Serial# Appr Hrs 0.20 Appr Labor Amt \$34.00

Notes

Labor
Line# 6

Operation Code 70-147-24-00-001769 Operational Description
TV Coax Cable - Appliances/Television/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-28 09:24:30 :: TV WILL NOT PICK UP CHANNELS
TV WILL NOT PICK UP CHANNELS. Removed Antenna booster from wall. Found antenna cable was connected
to second TV. Second TV cable was connected to antenna. Switched cables to correct locations. Ran channel
scan with cables connected to correct inputs on back of antenna booster. Antenna found 16 channels. Training
is needed at factory on color of coax cables!!!!!!!

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$51.00
Serial# Appr Hrs 0.30 Appr Labor Amt \$51.00

Notes

AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$229.50	Approved	Labor Amt	\$229.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$229.50		Total	\$229.50

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.