



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 74451
Promised Date:
24 AUG 24



CUSTOMER WORK ORDER

WO #: 74451 (Appointment Date: 07 AUG 2024 - Time: 09:30am)

Customer: 54809 - ENGLERT, BRYCE -
812-309-2974

Tag:

Author: BJW

Location: 0809 BH TO CLOSE

Stock #: 11378

Stock Desc: (11378) 2024 KEYSTONE

SPRINGDALE 260BHC

Chassis #: 4YDTSGL25R7104322

Serial #: 4YDTSGL25R7104322

Mileage:

Licence:

Invoice #:

Date In: 07 AUG 24

Promised: 31 AUG 24

Date Sched:

Completed: 14 AUG 24

Warr. Date: 21 MAY 24

Job #1 - Warranty

COMPLAINT: DUST CAP WILL NOT STAY ON, KEEPS POPPING OFF. CUSTOMER HAS PUT IT BACK ON SEVERAL TIMES, BUT IT KEEPS COMING OFF.

CAUSE: Dust cap wasn't in place

CORRECTION: Jacked up the camper then unbolted the wheel. Inspected the dust cap for damage. Used a deadblow hammer and smacked it back on. Bolted the wheel back onto the axle then torqued to 110ftlbs.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	61.20
Z990	MISCELLANEOUS REPAIR	SAR	6.80

Subtotal for Job #1: 68.00

Job #2 - Warranty

COMPLAINT: PINCH CLIP ON BOTH SIDES OF THE AWNING HAVE BROKEN OFF

CAUSE: Improper use

CORRECTION: Ran the awning out then removed the metal clip. Attached the metal clip to the plastic clip and inserted back into each awning arm. Checked to verify they worked.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	34.00

Subtotal for Job #2: 34.00

Parts Total:	0.00
Labour Total:	102.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	102.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer #: 54809
ENGLERT, BRYCE

