

Pre-Authorization

Pre-Authorization number PA03717119 Reference no: 74451 Status: Approved Approved by navra Approved date 8/7/2024
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDTSGL25R7104322 5/21/2024
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	1101414B	Hub & Drum - Gre	0.00	0.40	0.40		1	0.10	Complaint:DUST CAP WILL NOT STAY ON, KEEPS POPPING OFF. CUSTOMER HAS PUT IT BACK ON SEVERAL TIMES, BUT IT KEEPS COMING OFF. Cause:Dust cap wasn't in place Correction:Jacked up the camper then unbolted the wheel. Inspected the dust cap for damage. Used a deadblow hammer and smacked it back on. Bolted the wheel back onto the axle then torqued to 110ftlbs.
2	4201806A	Awning - Main - H	0.00	0.20	0.20		1	0.50	Complaint:PINCH CLIP ON BOTH SIDES OF THE AWNING HAVE BROKEN OFF Cause:Improper use Correction:Ran the awning out then removed the metal clip. Attached the metal clip to the plastic clip and inserted back into each awning arm. Checked to verify they worked.
					0.60				

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For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company