

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2016542
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB3SU044286
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT261BH-8
		DEALER RO #	74450
		CLAIM START DATE	08/09/2024
		CLAIM END DATE	01/01/1900

Claim Line Details				
Labor				
Line# 1	Operation Code 60-141-12-00-001592	Operational Description Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-08-09 14:28:19 :: SHOWER PANEL IS LOOSE Secured panel to wall with a screw. Sealed edge with silicone.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$17.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$17.00
	Notes AUTHORIZED AS REQUESTED			
Labor				
Line# 2	Operation Code 30-104-01-00-001201	Operational Description Dinette Cushion Cover - Interior/Cushions, Dinette, Mattress, Curtains/Replace/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-08-09 14:28:57 :: STAINS ON BOTTOM OF COUCH Stains will not come off. Tried mineral spirits and glass cleaner. Replace? REPLACE THE BOTTOM DOOR Additional Note : bhoffman@americanrvcenter.com, 2024-08-09 14:35:41 :: I HAVE LOOKED FOR 10 MINS AND CANT FIND A FLATE RATE CODE FOR THIS SORRY I JUST PICKED ONE Additional Note : bhoffman@americanrvcenter.com, 2024-08-09 14:36:31 :: WE NEED TO REPLACE THE BOTTOM PART THE COUCH ITSELF CAME CLEAN			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
	Notes AUTHORIZED AS REQUESTED			
Labor				
Line# 3	Operation Code 20-66-02-17-000672	Operational Description Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-08-09 14:40:36 :: ENTRY DOOR NEEDS ADJUSTED Adjusted latch, so entry door doesn't hit			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00
	Notes			
Labor				
Line# 4	Operation Code 20-69-01-00-004272	Operational Description Compartment Box - Exterior/Compartment Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			

Original Note : bhoffman@americanrvcenter.com, 2024-08-09 14:41:47 :: PAINT FLAKES INSIDE CAMPARTMENT
Removed paint from compartment with mineral spirits and a rag.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes
AUTHORIZED AS REQUESTED

Labor

Line# 5	Operation Code	Operational Description
	30-102-12-00-002691	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2024-08-09 14:42:37 :: PANEL UNDER BED IS LOOSE Secured panel with staples		

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

Submitted	Labor Amt	\$153.00	Approved	Labor Amt	\$153.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$153.00		Total	\$153.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	