

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74445
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 54758 - MICHAEL S. HALL
Address: 3307 NEWTON ST JASPER, IN

47546

Phone: 812-827-1240

Stock Number: 11377 - 2024 SPRINGDALE 260BHC 4YDTSGL23R7104318

VIN: 4YDTSGL23R7104318 HIN: SER#: 4YDTSGL23R7104318

Mileage: 0

Work Order Comp: 30 SEP 24

Auth. No:

Dealer #: 1194

Warr. Date: 18 MAY 24

Work Order Date: 06 AUG 24

Inv #: 409962

WO #	Job #	Description	JOB INFORMATION
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74445	1	AC FROZE UP PAST 2 TIMES THEY WENT CAMPING. Pulled unit outside of bay. Hooked up to shore power and turned on ac. Letting run overnight. Air conditioner will freeze up when the thermostat is maxed out. Tech suggests replacing the thermostat. Any other suggestions from warrty or furrion would help. REMOVED UPPER CEILING ASSEMBLY AND REPLACED WITH A DIFFERENT FURRIION STYLE ASSEMBLY. THRMOSTATS WAS ALSO REPLACED. LETTING RUN TO SEE IF UNIT FREEZES UP AGAIN. A/C FROZE UP WITH A DIFFERENT T STAT. REMOVED ADB AND LET RUN. AFTER TESTING WARRANTY APPROVED A NEW A/C/ UNIT. RECIEVED NEW A/C UNIT. REMOVED MOUNTING AHARDWARE. GOT A FORK TRUCK AND REMOVED A/C. PLACED NEW A/C ON ROOF AND POSITIONED OVER CUT OUT. INSTALLED HARDWARE AND PLENUM. LET UNIT RUN OVERNIGHT TO SEE IF IT FREEZES UP. CHECKED UNIT NEXT MORNING. A/C IS RUNNING NORMALLY WITHOUT FREEZING UP. PARKED UNIT.	
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74445	2	RUBBER BOOT ON TOP TO RAISE JACK UO AND DOWN HAS A CUT IN RUBBER PULLED UNIT INTO BAY. REMOVED COVER.THE SWITCH IS BUILT INTO THE JACK. THE ENTIRE JACK WILL NEED REPLACED. RECIEVED NEW JACK. REMOVED OLD JACK. INSTALLED NEW JACK TO FRAME. SECURED IN LINE FUSE WITH HEAT SHRINK TERMINALS. HEATED TERMINALS WITH HEAT GUN. ZIP TIED WIRES.	
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74445	3	OFF DOOR SIDE FRONT RUBBER DUST CAP CAME OFF	
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Claim : 74445

 WO # Job # Description JOB INFORMATION

 SECURED DUST CAP
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 Part No Job# Description PARTS Qty Price Total

 LIP2021123818 1 AIR DISTRIBUTION BOX W/MANUAL CON 1.00 111.21 111.21
 698930 1 A/C - 15 BTU - Chill Air - High E 1.00 591.02 591.02
 SCPJET-3755 2 3500# STROMBERG ELEC JACK -BULK 1.00 189.75 189.75

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISCELLANEOUS REPAIR 0.00 170.00 0.00
 Z990 1 MISCELLANEOUS REPAIR 0.70 170.00 119.00
 Z990 1 MISCELLANEOUS REPAIR 1.30 170.00 221.00
 Z990 2 MISCELLANEOUS REPAIR 0.00 170.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 0.50 170.00 85.00
 Z990 3 MISCELLANEOUS REPAIR 0.20 170.00 34.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 1 CEVA FREIGHT - A/C 1.00 176.65 176.65

Parts Total: 891.98
 Labour Total: 459.00
 Sublet Total: 0.00
 Extras Total: 176.65

>>>> Claim Total: 1,527.63

Customer Signature: _____

Date: _____