

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2012590
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAMB8SU044310
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	103 / 103
Labor rate:	\$170.00	ITEM #	CAT231MKS-8
OWNER INFORMATION		DEALER RO #	74435
		CLAIM START DATE	08/07/2024
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
-------------------------	--------------------------

Claim Line Details

Labor

Line# 1 Operation Code Operational Description

10-7-15-16-000143 Entry Step - Rivet - Frame & Chassis/Manual Entry Step/Repair or Replace/Structure

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-07 10:12:07 :: THE ENTRY DOOR STEPS ARE HITTING THE DINNETTE SEAT WHEN THEY ARE FOLDED UP. NOTED ON DELIVERY THE ENTRY DOOR STEPS ARE HITTING THE DINNETTE SEAT WHEN THEY ARE FOLDED UP Removed mounting screws and moved steps over to clear dinnette seat back when foled up. Replaced all mounting screws to secure steps in position. Checked operation of steps folding out and back in. steps now have clearance and do not hit dinnette seat back.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$17.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$17.00

Notes

Labor

Line# 2 Operation Code Operational Description

60-141-12-00-001592 Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-07 10:14:15 :: THE SHOWER SURROUND IS BOWED OUT ON THE EDGES. NOTED ON DELIVERY THE SHOWER SURROUND IS BOWED OUT ON THE EDGES (NOTED ON DELIVERY) Added extra screws along edges to hold shower surround flat against walls.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 3 Operation Code Operational Description

20-58-01-00-000608 Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-07 10:15:01 :: SCREW POKING METAL BY EXCAPE WINDOW. NOTED ON DEL SCREW POKING METAL BY ESCAPE WINDOW NEED TO REPLACE THE WINDOW

Model#	Dlr Sub Hrs	4.00	Sub Labor Amt	\$680.00
Serial#	Appr Hrs	4.00	Appr Labor Amt	\$680.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 4 Operation Code Operational Description

70-147-24-00-001769 TV Coax Cable - Appliances/Television/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-07 10:16:12 :: TEST TV NOT PICKING UP CHANNELS
TEST TV NOT PICKING UP CHANNELS Checked all cable connections on back of booster. Found Cable from
antenna was connected to bedroom TV outlet. Switched connections. Ran channel again. This time test TV
picks up channels at all three locations.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

Submitted	Labor Amt	\$765.00	Approved	Labor Amt	\$765.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$765.00		Total	\$765.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.