



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
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W/O: 74419  
Promised Date:  
24 AUG 24

### CUSTOMER WORK ORDER

WO #: 74419 (Appointment Date: 05 AUG 2024 - Time: 09:30am)

Customer: 53950 - VANDIVER, JEFFREY Stock #: 11251  
- 812-499-7756

Tag: BJ - DECALS ORDERED. 8-27

Author: BJW

Location: 0906 CHECK STATUS WITH SAR

Stock Desc: 2023 TT COACHMEN CATALINA 243RBSLE  
Chassis #: 5ZT2CANB8PU041140  
Serial #: 5ZT2CANB8PU041140  
Mileage: 0  
Licence:

Invoice #:  
Date In: 05 AUG 24  
Promised: 31 AUG 24  
Date Sched:  
Completed: 31 AUG 24  
Warr. Date: 29 AUG 23

#### Job #1 - Warranty

COMPLAINT: THE FLOORING ON THE SLIDE ROOM KEEPS COMING LOOSE FROM THE SLIDE ROOM FLOOR.

CAUSE: Not enough glue to the edge of the floor

CORRECTION: When running out the slideroom the flooring would flip upwards when catching on the floor vents. Added glue to the wood floor to hold down the flooring. Took pictures of the process. Ran the slideroom in and out 4 more times to verify the flooring would not flip upwards.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	51.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #1: 51.00

#### Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT SOME OF THE SCREWS THAT ATTACHES THE STABILIZER JACKS TO THE FRAME HAVE BROKEN.

CAUSE: Had 2 broken self tappers

CORRECTION: Inspected each stab jack, the stab jack on the doorside rear of the camper. Extracted the broken self tappers then bolted in new self tappers. No other screws were broken.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Subtotal for Job #2: 34.00

#### Job #3 - Warranty

COMPLAINT: THE LOCK ON THE DOOR SIDE STORAGE COMPARTMENT IS HARD TO TURN

CAUSE: Latch bar

CORRECTION: Inspected the compartment door by locking and unlocking the key cylinder. Found the latch bar was to close and making it difficult to turn with the key. Unscrewed the latch bar from the key cylinder. Bent the latch bar till the key cylinder wasn't difficult to turn. Now the key cylinder is easier to turn but the door still closes firmly.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00



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Z990 MISC LABOUR CODE (EXTERNAL) SAR 0.00

Subtotal for Job #3: 34.00

Job #4 - Warranty

COMPLAINT: THE GREY TANK VALVE IS NOT CLOSING ALL OF THE WAY.

CAUSE: Cutout from the tank

CORRECTION: Connected the sewer hose to the dump valve the opened up the grey tank valve. After the tank was dry removed the sewerhose, looked inside of the grey valve and found an obstruction. The obstruction was a piece of the tank when it was cut from the factory. Pulled out the piece of plastic and took pictures. Now the grey valve closes.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	51.00

Subtotal for Job #4: 51.00

Job #5 - Warranty

COMPLAINT: OFF DOOR SIDE METAL IS PEELING CUSTOMER ADVISES THAT THE CLEAR COTE OR WRAP IS PEELING LOOSE THE THE BOTTOM OF EACH PANEL.

CORRECTION: Inspected the metal siding and got with warranty department, waiting for a response.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	521.90
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	676.60
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	676.60
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	668.10
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	676.60
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	673.20
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	676.60
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	530.40

Parts

Part #	Description	Qty	Price	Total
PUTTY	PUTTY TAPE - ROLL	2.00	7.22	14.44
13-1287	NON SELF LEVELING DICOR	2.00	7.31	14.62
07-9940	CLEAR GEOCEL GC28900	2.00	11.65	23.30
38-9089	QUICK ROOF EXTREME 6" X 25"	1.00	49.35	49.35
E569	E569 HEAVY DUTY INSERT TRIM MOLDING	1.00	13.48	13.48
37567	LIGHT GRAY SILICONE	1.00	13.09	13.09

Subtotal for Job #5: 5,228.28

Job #6 - External

COMPLAINT: CUSTOMER'S POWER WENT OUT AT HIS HOME. HE HOOKED TRAILER TO 4050 WATT GENERATOR. HE WANTED TO RUN THE AIR CONDITIONER, BUT IT WOULD ONLY RUN FOR A SHORT TIME AND THEN IT WOULD TRIP THE BREAKER ON THE GENERATOR.

CAUSE: Put in po sheet for a hard start kit for the ac.

CORRECTION: Put in po sheet for a hard start kit for the ac. Plugged in the shore power cord then turned

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on the ac. Ac works as should.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

**Subtotal for Job #6: 0.00**

**Job #7 - Warranty**

COMPLAINT: CUSTOMER ADVISES THAT THERE ARE BUBBLES ON THE TOP OF THE SLIDE ROOM. THIS IS MOST NOTICABLE ON THE EDGE OF THE ROOM.

CAUSE: Took pictures for warranty

CORRECTION: Took pictures of the bubbles for warranty

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	146.20
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	23.80
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	170.00

**Subtotal for Job #7: 340.00**

**Job #8 - Warranty**

COMPLAINT: DOOR SIDE METAL IS PEELING

CAUSE: FOUND THE METAL IS PEELING AND NEEDS REPLACED

CORRECTION: PLEASE ADVISE ON HOW YOU WOULD LIKE TO FIX

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	698.70
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	248.20
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	681.70
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	690.20
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	695.30
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	656.20
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	202.30
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	323.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	430.10
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	234.60
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	13.60
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	71.40
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	120.70

**Parts**

Part #	Description	Qty	Price	Total
F100297476	DECAL, COACHMEN W/ PETE 26.5" BLACK/	2.00	5.20	10.40
F100339991	GRAPHIC, DC # 1 RH 202526 2023	4.00	8.61	34.44
F100339990	GRAPHIC, DC # 1 LH 202525 2023	4.00	8.61	34.44

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F100208198	DECAL, LEGACY EDITION FRONT MC 2021/	2.00	8.18	16.36
F100337015	GRAPHIC, SD/RR CATA LEGEND 202529 2	2.00	5.90	11.80
7055	METAL, .024 12 X 465 1MDM SL MET	14.00	84.59	1,184.26
506342	Range - Hood - Vent - 1 5/8" Deep FI	1.00	6.27	6.27
F100359506	SILICONE, NEUTRAL CURE SILICONE 10.3 OZ ALUMINUM SIL-7500SILFLEX	2.00	12.09	24.18
3388	551LSB-1 BLACK NON SAG DICOR	1.00	8.11	8.11
F100208197	DECAL, LEGACY EDITION SIDE/REAR MC 2	2.00	4.17	8.34
C01256462	DECAL 243RBS	1.00	0.79	0.79

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-DECALS	1.00	18.24	18.24
FRT	FREIGHT & CRATE - METAL	1.00	1,178.62	1,178.62
FRT	UPS-DECALS	1.00	18.28	18.28

**Subtotal for Job #8: 7,654.53**

Parts Total: 1,467.67  
 Labour Total: 10,710.00  
 Sublet Total: 0.00  
 Extras Total: 1,215.14  
**WORK ORDER TOTAL: 13,392.81**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

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