

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 74419
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 53950 - JEFFREY VANDIVER
Address: 7544 GEORGIA LN NEWBURGH, IN

47630

Phone: 812-499-7756

Stock Number: 11251 - 2023 CATALINA 243RBSLE 5ZT2CANB8PU041140

VIN: 5ZT2CANB8PU041140 HIN: SER#: 5ZT2CANB8PU041140

Mileage: 0 Work Order Comp: 31 AUG 24

Auth. No: Dealer #:

Warr. Date: 29 AUG 23 Work Order Date: 05 AUG 24 Inv #: 409111

WO # Job # Description JOB INFORMATION

74419 5 OFF DOOR SIDE METAL IS PEELING CUSTOMER ADVISES THAT THE CLEAR
COTE OR WRAP IS PEELING LOOSE THE THE BOTTOM OF EACH PANEL.
Inspected the metal siding and got with warranty department,
waiting for a response.

74419 8 DOOR SIDE METAL IS PEELING
FOUND THE METAL IS PEELING AND NEEDS REPLACED
PLEASE ADVISE ON HOW YOU WOULD LIKE TO FIX

74419 1 THE FLOORING ON THE SLIDE ROOM KEEPS COMING LOOSE FROM THE SLIDE
ROOM FLOOR.
Not enough glue to the edge of the floor
When running out the slideroom the flooring would flip upwards
when catching on the floor vents. Added glue to the wood floor to
hold down the flooring. Took pictures of the process. Ran the
slideroom in and out 4 more times to verify the flooring would
not flip upwards.

74419 2 CUSTOMER ADVISES THAT SOME OF THE SCREWS THAT ATTACHES THE
STABILIZER JACKS TO THE FRAME HAVE BROKEN.
Had 2 broken self tappers
Inspected each stab jack, the stab jack on the doorside rear of
the camper. Extracted the broken self tappers then bolted in new
self tappers. No other screws were broken.

74419 3 THE LOCK ON THE DOOR SIDE STORAGE COMPARTMENT IS HARD TO TURN

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 WO # Job # Description JOB INFORMATION

Latch bar
 Inspected the compartment door by locking and unlocking the key cylinder. Found the latch bar was to close and making it difficult to turn with the key. Unscrewed the latch bar from the key cylinder. Bent the latch bar till the key cylinder wasn't difficult to turn. Now the key cylinder is easier to turn but the door still closes firmly.

74419 4 THE GREY TANK VALVE IS NOT CLOSING ALL OF THE WAY.
 Cutout from the tank
 Connected the sewer hose to the dump valve the opened up the grey tank valve. After the tank was dry removed the sewerhose, looked inside of the grey valve and found an obstruction. The obstruction was a piece of the tank when it was cut from the factory. Pulled out the piece of plastic and took pictures. Now the grey valve closes.

74419 7 CUSTOMER ADVISES THAT THERE ARE BUBBLES ON THE TOP OF THE SLIDE ROOM. THIS IS MOST NOTICABLE ON THE EDGE OF THE ROOM.
 Took pictures for warranty
 Took pictures of the bubbles for warranty

Part No	Job#	Description	PARTS	Qty	Price	Total
HNG5850	5	PUTTY TAPE - ROLL		2.00	7.22	14.44
DCR551LSW-1	5	NON SELF LEVELING DICOR		2.00	7.31	14.62
07-9940	5	CLEAR GEOCEL GC28900		2.00	11.65	23.30
COFUBE625	5	QUICK ROOF EXTREME 6" X 25"		1.00	49.35	49.35
RVDE569	5	E569 HEAVY DUTY INSERT TRIM MOLDI		1.00	13.48	13.48
37567	5	LIGHT GRAY SILICONE		1.00	13.09	13.09
F100297476	8	DECAL, COACHMEN W/ PETE 26.5" BLA		2.00	5.20	10.40
F100339991	8	GRAPHIC, DC # 1 RH 202526 2023		4.00	8.61	34.44
F100339990	8	GRAPHIC, DC # 1 LH 202525 2023		4.00	8.61	34.44
F100208198	8	DECAL, LEGACY EDITION FRONT MC 20		2.00	8.18	16.36
F100337015	8	GRAPHIC, SD/RR CATA LEGEND 20252		2.00	5.90	11.80
7055	8	METAL, .024 12 X 465 1MDM SL MET		14.00	84.59	1184.26
506342	8	Range - Hood - Vent - 1 5/8" Deep		1.00	6.27	6.27
F100359506	8	SILICONE, NEUTRAL CURE SILICONE 1		2.00	12.09	24.18
DCR551LSB-1	8	551LSB-1 BLACK NON SAG DICOR		1.00	8.11	8.11
F100208197	8	DECAL, LEGACY EDITION SIDE/REAR M		2.00	4.17	8.34
C01256462	8	DECAL 243RBS		1.00	0.79	0.79

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	5	MISC LABOUR CODE (EXTERNAL)		0.00	170.00	0.00

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Lab Code  Job#  Description                LABOUR                Hrs      Rate      Total
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Z990      5  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      5  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      5  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      5  MISC LABOUR CODE (EXTERNAL)      3.07    170.00    521.90
Z990      5  MISC LABOUR CODE (EXTERNAL)      3.98    170.00    676.60
Z990      5  MISC LABOUR CODE (EXTERNAL)      3.98    170.00    676.60
Z990      5  MISC LABOUR CODE (EXTERNAL)      3.93    170.00    668.10
Z990      5  MISC LABOUR CODE (EXTERNAL)      3.98    170.00    676.60
Z990      5  MISC LABOUR CODE (EXTERNAL)      3.96    170.00    673.20
Z990      5  MISC LABOUR CODE (EXTERNAL)      3.98    170.00    676.60
Z990      5  MISC LABOUR CODE (EXTERNAL)      3.12    170.00    530.40
Z990      8  MISC LABOUR CODE (EXTERNAL)      4.11    170.00    698.70
Z990      8  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      8  MISC LABOUR CODE (EXTERNAL)      1.46    170.00    248.20
Z990      8  MISC LABOUR CODE (EXTERNAL)      4.01    170.00    681.70
Z990      8  MISC LABOUR CODE (EXTERNAL)      4.06    170.00    690.20
Z990      8  MISC LABOUR CODE (EXTERNAL)      4.09    170.00    695.30
Z990      8  MISC LABOUR CODE (EXTERNAL)      3.86    170.00    656.20
Z990      8  MISC LABOUR CODE (EXTERNAL)      1.19    170.00    202.30
Z990      8  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      8  MISC LABOUR CODE (EXTERNAL)      1.90    170.00    323.00
Z990      8  MISC LABOUR CODE (EXTERNAL)      2.53    170.00    430.10
Z990      8  MISC LABOUR CODE (EXTERNAL)      1.38    170.00    234.60
Z990      8  MISC LABOUR CODE (EXTERNAL)      0.20    170.00     34.00
Z990      8  MISC LABOUR CODE (EXTERNAL)      0.08    170.00     13.60
Z990      8  MISC LABOUR CODE (EXTERNAL)      0.42    170.00     71.40
Z990      8  MISC LABOUR CODE (EXTERNAL)      0.71    170.00    120.70
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.30    170.00     51.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      2  MISC LABOUR CODE (EXTERNAL)      0.20    170.00     34.00
Z990      3  MISC LABOUR CODE (EXTERNAL)      0.20    170.00     34.00
Z990      3  MISC LABOUR CODE (EXTERNAL)      0.00    170.00     0.00
Z990      4  MISC LABOUR CODE (EXTERNAL)      0.30    170.00     51.00
Z990      7  MISC LABOUR CODE (EXTERNAL)      0.86    170.00    146.20
Z990      7  MISC LABOUR CODE (EXTERNAL)      0.14    170.00     23.80
Z990      7  MISC LABOUR CODE (EXTERNAL)      1.00    170.00    170.00

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Excode    Job#  Description                EXTRAS                Qty      Price      Total
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FRT       8  UPS-DECALS                    1.00    18.24     18.24
FRT       8  FREIGHT & CRATE - METAL      1.00   1178.62   1178.62
FRT       8  UPS-DECALS                    1.00    18.28     18.28

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Parts Total: 1,467.67
 Labour Total: 10,710.00
 Sublet Total: 0.00
 Extras Total: 1,215.14

>>>> Claim Total: 13,392.81

Customer Signature: _____

Date: _____