

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2030668
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAWB2PX028798
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT313RLTSLE
CHAD T PRICE		DEALER RO #	74405
1118 DORAL ST		CLAIM START DATE	08/21/2024
Mount Carmel, IL 62863		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	06/10/2023	WARRANTY EXPIRATION DATE	06/10/2024

Claim Line Details

Labor

Line# 1	Operation Code	Operation Description		
	20-44-01-00-000546	Slide Out Roof Eternabond Tape - Exterior/Roof/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-21 12:42:35 :: seal tape on all 3 slides Slideroom roof Cleaned off all three slideroom roofs on taped area. Put new extream tape on. Siliconed against t bar. Put black extream tape on corners of t bar over the screws. Put vinyl insert in gutter on small awning. Siliconed. Took pics.			
Model#		Dlr Sub Hrs	5.00	Sub Labor Amt \$850.00
Serial#		Appr Hrs	3.00	Appr Labor Amt\$510.00
	Notes			
	EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS.			
	ETERNABOND TAPE R&R IS 1 HOUR PER SLIDE.			

Labor

Line# 2	Operation Code	Operational Description		
	20-43-01-00-001109	Gutter Rail - Exterior/Exterior Miscellaneous/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-21 12:47:03 :: Replace gutter over the door side slide room it puddles up and leaked over slide room install new gutter over entire side Gutters Tie back awning arms.Removed both gutters on door side. Installed new gutters. Started from the center of the coach and dropped to the down spots. Siliconed under the gutters. Dicor on top of gutters. Put vinyl insert in on both sides of the gutters.			
Model#		Dlr Sub Hrs	2.00	Sub Labor Amt \$340.00
Serial#		Appr Hrs	1.20	Appr Labor Amt \$204.00
	Notes			
	EXCESSIVE AMOUNT REQUESTED. CHANGED TO 4X FLAT RATE.			

Labor

Line# 3	Operation Code	Operational Description		
	20-73-01-00-000743	Jiffy Trim - at Slide Out Split Skirt - Exterior/Fender Skirts/Wheel Well/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-21 12:48:40 :: Door side slide trim coming loose on the rear top toward the camper Trim Removed screws and put in longer screws.			
	Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$17.00
	Serial#	Appr Hrs	0.10	Appr Labor Amt\$17.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor
Line# 4

Operation Code 10-13-01-00-000260	Operational Description Slide Out Ski(s) - Frame & Chassis/Slide Out System/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-08-21 12:49:55 :: Slide ski is loose on the door side slide just rear and the front off door side front slide room Ski Put tape primer on floor. Put new tape on and stick back.	

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$170.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$170.00
Notes AUTHORIZED AS REQUESTED				

Labor
Line# 5

Operation Code 10-11-01-00-000205	Operational Description Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-08-21 12:50:48 :: All the slide corner caps have made a hole in the bulb seals Bulb seal Put black extream tape on corners of t bar to cover screw heads. Replaced bulb seals per Chad. Sprayed seal saver on all seals.	

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$170.00
Serial#	Appr Hrs	0.70	Appr Labor Amt	\$119.00
Notes EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS.				

Labor
Line# 6

Operation Code 20-58-24-00-000608	Operational Description Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Repair/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2024-08-21 12:52:49 :: Check awning on the rear the rear arm see if it can be moved down any with out making new holes PULL THE WALL BOARD LOOSE ON THE DOOR SIDE SLIDE ROOM TO MAKE SURE THERE IS NO ISSUES WITH WATER NEAR THE DINNETT Removed awning arms. Removed t bars. Removed j wrap. Remove three pieces of siding and check insulation. Take pics. Some insulation was wet. Removed and put fan on walls. They were not wet but put fan on anyway. I fixed the problem by putting vinyl insert on gutter rail.and siliconed where needed. Remove silicone on siding.Put new insulation in. Put siding back up. Put t bars back. Tape off and siliconed. Put awning rails back. Siliconed all screw holes first. Moved rear arm down 1 inch. Moved rear awning arm down 1 inch. Silicone all screw holes	

Model#	Dlr Sub Hrs	6.00	Sub Labor Amt	\$1,020.00
Serial#	Appr Hrs	5.00	Appr Labor Amt	\$850.00
Notes NEED TO KNOW THE COMPLAINT AND CAUSE. find out why there is water in wall and lower the awning arm because it was installed too high THIS LOOKS LIKE A SLIDE TOPPER AND NOT AN AWNING? this is not a slide topper that is an awning EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS.				

Submitted	Labor Amt	\$2,567.00	Approved	Labor Amt	\$1,870.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$2,567.00		Total	\$1,870.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.