



600 E. Baseline Rd.
Evansville, IN 47725

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812.867.5200
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W/O: 74403
Promised Date:
24 AUG 24

CUSTOMER WORK ORDER

WO #: 74403

Customer: 54547 - MILLS, BRYAN K. -
618-554-0410
Tag: BH- SPRING ORDERED. 8-5-24
Author: BH
Location: 0812 CHECK STATUS WITH
GAH

Stock #: 10910
Stock Desc: 2024 5W KEYSTONE
COUGAR SPORT 2700BH
Chassis #: 4YDFCGM26R2500457
Serial #: 4YDFCGM26R2500457
Mileage:
Licence:

Invoice #: 408052
Date In: 02 AUG 24
Promised: 31 AUG 24
Date Sched:
Completed: 09 AUG 24
Warr. Date: 22 MAR 24

Job #TIRE - External

COMPLAINT: DISMOUNT AND MOUNT TIRE 22575R15
CUSTOMER IS WAITING

CORRECTION: CHANGED 4 TIRES AND CUSTOMER PUCKED UP THE OLD TIRES.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
724857519	GY ENDURANCE 225/75R15 "E" TIRE	4.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
TDF	TIRE DISPOSAL FEE	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #TIRE: 0.00

Job #1 - Internal

COMPLAINT: CUSTOMER ADVISES THAT WHEN THE A/C COMPRESSOR TURNS OFF, IT MAKES A RATTLEING SOUND.

CORRECTION: THE ONLY THING THAT MAKES NOISE IT THE DUMP VENT WHEN THE FAN CHANGES TO LOW FAN SPEED. THE PLASTIC VENT IS MADE THAT WAY AND CAN NOT BE CHANGED. I COULD NOT FIND ANYTHING WRONG WITH THE UNIT.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	GAH	N/C
Z990	MISCELLANEOUS REPAIR	GAH	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WHEN HE LOOKS IN HIS REAR VIEW MIRROR, IT APPEARS THAT THE CAMPER IS LEANING TO ONE SIDE.

CAUSE: right rear leaf spring was bent and needed replaced

CORRECTION: i jacked unit up and removed tire from right rear and removed hanger bolts and drove them



Customer #: 54547
MILLS, BRYAN K.



out and removed u bolts and then removed spring and replaced with new and drove hanger bolts back into place and tightened nut and then put u bolts back into place and tightened down then put tire back on and lowered unit back down then toqured lugs down to 110 foot pounds

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	85.00
Z990	MISCELLANEOUS REPAIR	GAH	0.00
Z990	MISCELLANEOUS REPAIR	GAH	0.00
Z990	MISCELLANEOUS REPAIR	JG	0.00

Parts

Part #	Description	Qty	Price	Total
342669	Axle - Leaf Spring - 4400# - For KRV	1.00	132.50	132.50

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-LEAF SPRING	1.00	27.22	27.22

Subtotal for Job #2: 244.72

Parts Total: 132.50
 Labour Total: 85.00
 Sublet Total: 0.00
 Extras Total: 27.22
WORK ORDER TOTAL: 244.72

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Aug 2024

W/O: 74403
 Promised Date: 31 AUG 24



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 MILLS, BRYAN K.

