



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 74398
Promised Date:
24 AUG 24

CUSTOMER WORK ORDER

WO #: 74398 (Appointment Date: 01 AUG 2024 - Time: 03:30pm)
Customer: 51475 - POLAND, ROD -
618-863-1062
Tag:
Author: BH
Location: 0806 BH TO CLOSE

Stock #: 11322
Stock Desc: (11322) 2024 COACHMEN
FREEDOM EXPRESS 258BHS
Chassis #: 5ZT2FERB0RW029080
Serial #: 5ZT2FERB0RW029080
Mileage:
Licence:

Invoice #:
Date In: 01 AUG 24
Promised: 31 AUG 24
Date Sched:
Completed: 06 AUG 24
Warr. Date: 12 JUL 24

Job #1 - Warranty

COMPLAINT: no 12 volt in the unit

CAUSE: No output from the converter

CORRECTION: Checked the battery voltage before shore cord was plugged, battery is at 10.7 volts. Plugged in the shore power cord then checked the battery voltage, converter output and they both had 10.5 voltage. Put in po sheet for new converter and gave it to Matt, received a new converter. Unhooked the converter from the fuse box then wired in the new converter. Tested the output of 11.8 and charging. Checked the the voltage after 30 mins and the converter is charging, battery is at 12.1. After letting the camper set for 1hr 30 minutes the battery is at full charge, converter output of 14.3 volts.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	107.10
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	17.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	3.40

Parts

Part #	Description	Qty	Price	Total
19-0601	55amp MAIN BOARD ASSEMBLY	1.00	219.96	219.96

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 347.46

Job #2 - Internal

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE TEMPERATURE OF THE REFRIGERATOR AND FREEZER CHECKED. WE JUST REPLACED IT AND CUSTOMER WOULD LIKE US TO CHECK IT WHILE IT IS HERE TO BE SURE THAT IT IS COOLING PROPERLY.

CAUSE: Fridge temp check

CORRECTION: Opened the fridge, and it was at 46 degrees. After the converter changes out, put bottles of antifreeze with thermometers inside. Will let the fridge cool. After the fridge setting for 1 hour and 30 minutes, the fridge was at 45 degrees and the freezer at 10 degrees. After the weekend, I checked the freezer is at 0 degrees and the fridge is at 40 degrees.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C



Customer #: 51475
POLAND, ROD

Z990 MISC LABOUR CODE (EXTERNAL)
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Z990 MISC LABOUR CODE (EXTERNAL)

SAR N/C
SAR N/C
SAR N/C
SAR N/C

Subtotal for Job #2: 0.00

Parts Total: 219.96
Labour Total: 127.50
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 347.46

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 06 Aug 2024

Customer Signature : _____

W/O: 74398
Promised Date: 31 AUG 24



Customer #: 51475
POLAND, ROD

