



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 74386
Promised Date:
24 AUG 24



Customer #: 7226
GOURLEY, BOBBY L.



CUSTOMER WORK ORDER

WO #: 74386 (Appointment Date: 31 JUL 2024 - Time: 04:00pm)

Customer: 7226 - GOURLEY, BOBBY L. - Stock #: 11361

812-618-6656

Tag:

Author: PH

Location: 1010 CHECK WORK

Stock Desc: 2024 TT KEYSTONE

COUGAR HALF-TON 33RLI

Chassis #: 4YDTCGR20RV505602

Serial #: 4YDTCGR20RV505602

Mileage: 0

Licence:

Invoice #:

Date In: 31 JUL 24

Promised: 31 AUG 24

Date Sched:

Completed: 30 SEP 24

Warr. Date: 16 MAY 24

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THERE IS A LEAK FROM THE SHOWER WHEN SOMEONE IS IN IT. YOU CAN TURN THE WATER ON AND IT DOES NOT LEAK, BUT WHEN SOMEONE GETS IN IT, IT STARTS TO LEAK WATER OUT INTO THE BATHROOM FLOOR.

CAUSE: Shower leaks pass the glass door

CORRECTION: Closed the shower door on the far end and sprayed water, found water leaking pass the glass door. Put in po sheet for a flap seal or a seal to stop water from leaking thru. This causing the damage to the bottom of the cabinet. Took pictures of the damage.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	68.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
478111	Shower - Door - Bulb Gap Seal	1.00	14.20	14.20

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-JOBS 1,4	1.00	80.74	80.74

Subtotal for Job #1: 162.94

Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THEY OCCASIONALLY SMELL LP FROM UNIT

CAUSE: No leaks were found

CORRECTION: Started with running an lp drop test. Hooked up the MENOMETER to the line on





the chassis. Turned on the lp tank then shut it off. Set the MENOMETER to 8 and set for 5 minutes. The MENOMETER didn't drop out at all.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Subtotal for Job #2:			0.00

Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THERE IS NOT MUCH AIR COMING OUT FROM THE AIR VENTS IN THE BEDROOM.

CAUSE: Need 2nd ac for more flow

CORRECTION: In the picture the vent on the left had zero air flow. The vent on the right measure 461 ft per min. Inspected the duct work found the doorside vent in the bedroom has a blockage plate for the 2nd ac that it doesn't have in the bedroom. Had BEN check this setup and it's not a warranty. Ac in the kitchen area feeds the whole unit but not the doorside in the bedroom.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: THE BATHROOM DOOR IS NOT COLORED AT THE BOTTOM

CAUSE: Damaged to the bottom of the door.

CORRECTION: Opened the bathroom door and inspected, found the bottom left corner has no color as it is damaged. Received a new passage door and unboxed. Unclipped the door from the track then unscrewed all hardware from the door. Move the hardware to the new passage door. Put the new door on the track and clipped in place. Put the damaged door in warranty department.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	68.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
712002	Stile - Radius - 18mm x 3" x 96" - C	1.00	13.13	13.13
712592	Passage - Door - 1 3/8" x 26" x 71"	1.00	109.37	109.37

Other Services

Code	Description	Qty	Price	Total
FRT	FRIEGHT - DOOR	1.00	159.25	159.25

Subtotal for Job #4: 349.75

Job #5 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE DINING ROOM TABLE SIDE HAS AN AREA THAT IS NOT COLORED.

CAUSE: Color is rubbed off the edge of the table

CORRECTION: Took pictures of the rub marks on the edge of the dinette table





Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	68.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
717708	Table - Top Only - 27 5/8" x 40" - C	1.00	201.02	201.02

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-WRONG TABLE	0.00	67.80	0.00
FRT	UPS FREIGHT - TABLE	1.00	158.75	158.75

Subtotal for Job #5: 427.77

Job #6 - Warranty

COMPLAINT: GREY TANK DUMP VALVE CAME OFF

CAUSE: Extension rod broke

CORRECTION: Inspected the grey tank dump valve t handle. The extension rod had broke off the valve. Removed the extension rod then went to parts to get a new rod. Mounted the new extension rod and tetsed.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	51.00
Z990	MISCELLANEOUS REPAIR	SAR	17.00

Parts

Part #	Description	Qty	Price	Total
BRV101277	7" DUMP VALVE EXT. ROD	1.00	6.92	6.92

Subtotal for Job #6: 74.92

Parts Total: 344.64
 Labour Total: 272.00
 Sublet Total: 0.00
 Extras Total: 398.74
WORK ORDER TOTAL: 1,015.38

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Oct 2024

