

Pre-Authorization

Pre-Authorization number PA03713776 Reference no: 74386 Status: Approved Approved by kiddz Approved date 8/2/2024
Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDTCGR20RV505602 5/24/2024
600 E Baseline Rd
Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6104015A	Shower/Tub - Wal	0.00	0.40	0.40		1	0.50	Complaint:CUSTOMER ADVISES THAT THERE IS A LEAK FROM THE SHOWER WHEN SOMEONE IS IN IT. YOU CAN TURN THE WATER ON AND IT DOES NOT LEAK, BUT WHEN SOMEONE GETS IN IT, IT STARTS TO LEAK WATER OUT INTO THE BATHROOM FLOOR. Cause:Shower leaks pass the glass door Correction:Closed the shower door on the far end and sprayed water, found water leaking pass the glass door. Put in po sheet for a flap seal or a seal to stop water from leaking thru. This causing the damage to the bottom of the cabinet. Took pictures of the damage.
2	3200108B	Door - Interior Hin	0.00	0.40	0.40		1	0.50	Complaint:THE BATHROOM DOOR IS NOT COLORED AT THE BOTTOM Cause:Damaged to the bottom of the door. Correction:Opened the bathroom door and inspected, found the bottom left corner has no color as it is damaged.
3	3105008A	Dinette Table - Fri	0.00	0.40	0.40		1	0.30	Complaint:CUSTOMER ADVISES THAT THE DINING ROOM TABLE SIDE HAS AN AREA THAT IS NOT COLORED. Cause:Color is rubbed off the edge of the table Correction:Took pictures of therub marks on the edge of the dinette table
4	6100908A	Drain Valves - We	0.00	0.40	0.40		1	0.80	Complaint:GREY TANK DUMP VALVE CAME OFF Cause:Extension rod broke Correction:Inspected the grey tank dump valve t handle. The extension rod had broke off the valve. Removed the extension rod then went to parts to get a new rod. Mounted the new extension rod and tetsed.
					1.60				

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For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company