



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 74378
Promised Date:
24 AUG 24

CUSTOMER WORK ORDER

WO #: 74378

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: PH
Location: 0920 CHECK WORK WITH
SAR

Stock #: 11436
Stock Desc: 2025 TT COACHMEN
CATALINA 293TQBCKLE
Chassis #: 5ZT2CAUB6SX032624
Serial #: 5ZT2CAUB6SX032624
Mileage: 0
Licence:

Invoice #:
Date In: 30 JUL 24
Promised: 31 AUG 24
Date Sched:
Completed: 20 SEP 24
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: Transferred to BAS*74481 on 09 AUG 24
Estimate amount was 0.00
PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: Got a new battery box and mounted it at the tongue, then filled 2-20 lb lp tanks. Checked and set tire psi to 65 on 5 tires as stated on the data tag. Hooked up a test battery to the front of the camper, then jacked up the camper to check the brakes, lights, chains, coupler, jack and breakaway switch. Checked and set lug nut torque to 110ftlbs. Checked the operation of the foldable luggage rack on the bumper. Set up the auto level. Plugged in the shore cord. Turned on both refrigerators to cool. Filled the fresh tank and then dewinterize thru all faucets. While checking the shower did find leak, got a job line to fix. Hooked up the water hose to the water city water connection. Turned the valves at the water heater and water pump. Filled up the water heater with water. Did an lp drop test with the water heater, furnace and paperwork. Let the water get hot then check each faucet for hot water. Turned on the ac to cool. Checked each 120v outlets and 12v sources. Plugged in the test TV to check for signal, radio stations, smoke alarm carbon monoxide detector, output of the converter. Checked vents, windows, blinds, cabinet doors, drawers, compartment doors, entry door, interior doors. Ran the awning in and out several times and awning lights. Checked the solar panel system. Inspected the roof for damages or sealer touchup Drained the black, fresh, water heater and grey tanks.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: FRONT CAP HAS SEALER

CAUSE: Sealer on front cap

Customer #: 1000
BASDEN'S AMERICAN RV,





CORRECTION: Found a clear sealer on the front cap on the left side. Used mineral spirits to clean off the sealer.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00
Subtotal for Job #1:			34.00

Job #2 - Warranty

COMPLAINT: FRONT HAND RAIL HAS SCRATCHES

CAUSE: Scratches on the hand rail

CORRECTION: Found scratches on the hand rail. Put in po sheet for a new hand rail.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	78.20
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	6.80

Parts				
Part #	Description	Qty	Price	Total
F100425381	HANDRAIL, STEP EXTENDING SAFE-T-RAIL	1.00	117.62	117.62

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-HANDRAIL	1.00	36.32	36.32
Subtotal for Job #2:				238.94

Job #3 - Warranty

COMPLAINT: FRONT AWNING ARM DOES NOT SUCK IN

CAUSE: Awning don't close enough
 check awning to make sure it is in properly

CORRECTION: Took pictures of the awning arms. Took pictures and measurements for warranty department on the awning arms and awning fabric as lippert noted.
 the awning is in al the way and is up to led lights noting is wrong with arms

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	85.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts				
Part #	Description	Qty	Price	Total
9397	AWNING LEGS,W/HARDWARE STD MTR-EDGE XB	1.00	242.88	242.88

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-AWN. HARDWARE	1.00	148.34	148.34
Subtotal for Job #3:				476.22

Job #4 - Warranty

COMPLAINT: SHOWER LEAKS

CAUSE: Shower leaks around the bottom where the plastic tub meets the glass and trim.



CORRECTION: Went testing the shower during the pdi found the shower leaking around bottom. Used silicone to trim around the plastic tub and glass/metal trim. Tested for leaks after shower was silicone. No further leaks.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	34.00

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	18.41	18.41

Subtotal for Job #4: 52.41

Parts Total: 378.91
Labour Total: 238.00
Sublet Total: 0.00
Extras Total: 184.66

WORK ORDER TOTAL: 801.57

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 20 Sep 2024

W/O: 74378
Promised Date: 31 AUG 24



Customer #: 1000
BASDEN'S AMERICAN RV,

