



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 74354
Promised Date:
24 JUL 24

CUSTOMER WORK ORDER

WO #: 74354 (Appointment Date: 29 JUL 2024 - Time: 09:30am)

Customer: 3855 - McCONNELL, TODD

G. - 812-385-6823

Tag:

Author: BJW

Location: 0810 BH TO CLOSE

Stock #: 11279

Stock Desc: 2024 5W KEYSTONE

COUGAR 316RLSSE

Chassis #: 4YDFCGR20R2502343

Serial #: 4YDFCGR20R2502343

Mileage: 0

Licence:

Invoice #:

Date In: 29 JUL 24

Promised: 31 JUL 24

Date Sched:

Completed: 13 AUG 24

Warr. Date: 26 APR 24

Job #1 - Internal

COMPLAINT: CUSTOMER ADVISES THAT HE IS NOT GETTING HOT WATER AT THE KITCHEN SINK. CUSTOMER ADVISES THAT WHEN HE TURNS THE HOT WATER ON IN THE KITCHEN, THE TANKLESS PANEL/CONTROL DOES NOT POWER UP.

CAUSE: Water heater switch not powered on

CORRECTION: Hooked up the water hose to the city water connection. Made sure the lp was on then turned the power switch on at the water heater. Went to the kitchen faucet and opened the hot side then checked the touch pad. Touch pad had 124 degrees of output and 110 degrees at the kitchen faucet. Filled the fresh tank then ran the water pump but the kitchen faucet had no hot water. Took another sprayer off a different camper and tried it still had no hot water. Went to the water pump then increased the flow. Now kitchen faucet has hot water after adjusting the water flow on the water pump.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: CUSTOMER ADVISES THAT UNIT HAS A MARINE MASTER BATTERY. CUSTOMER ADVISES THAT HE WAS TOLD THAT ACCORDING TO PAPERWORK THAT HE HAS, UNIT SHOULD BE EQUIPPED WITH A DRAGONFLY BATTERY. CUSTOMER SAYS THAT THE SE LINE IS SUPPOSED TO HAVE THE DRAGON FLY BATTERY IN IT.

CAUSE: Battery swap

CORRECTION: Put in po sheet for one dragonfly lithium battery. Received the new dragonfly battery. Removed the marine battery then installed the dragonfly battery.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
693030	BATTERY - 100AH LifePO4 - W/BMS & INTERNAL HEAT	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
FRT	FREIGHT	1.00	N/C	N/C



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Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE STREAM OF LIGHTS ON THE DOOR SIDE OF THE FRONT CAP IS COMING LOOSE AND HANGING DOWN.

CAUSE: Led lights wasn't sticking to the front cap

CORRECTION: Pulled the led lights up then cleaned the surface with alcohol. Put tape primer on the backside of the lights then stuck on 3m automotive tape. Put tape primer on the cap then stuck on the lights.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	85.00
Subtotal for Job #3:			85.00

Job #4 - Warranty

COMPLAINT: THE AUTO LEVEL PANEL DIGITAL READOUT LOOKS LIKE IT IS FALLING OUT OF THE PANEL.

CAUSE: Circuit board on the backside wasn't in place.

CORRECTION: Poped out the touch pad then inspected the touch pad. The touch pad wasn't clipped in place. Clipped the touch pad in place then put in back in. Pushed the buttons to verify it would stay in place.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	51.00
Subtotal for Job #4:			51.00

Parts Total: 0.00
Labour Total: 136.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 136.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 13 Aug 2024

W/O: 74354
Promised Date: 31 JUL 24



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