



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 74351
Promised Date: 24 JUL 24

CUSTOMER WORK ORDER

WO #: 74351

Customer: 20361 - STEVENS, JAY P. -
812-677-1780

Tag:

Author: BH

Location: 0809 CHECK IF CUSTOMER
HAS CALLED BACK TO GET
INSTALLED

Stock #: 11411

Stock Desc: 2024 TT COACHMEN
CATALINA SUMMIT SERIES 261BHS

Chassis #: 5ZT2CARB4RU043934

Serial #: 5ZT2CARB4RU043934

Mileage:

Licence:

Invoice #:

Date In: 29 JUL 24

Promised: 31 JUL 24

Date Sched:

Completed: 31 JUL 24

Warr. Date: 29 JUL 24

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: final pdi

CORRECTION: did final and everything on sheet,also checked lp,water,electrical,and appliances.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
5506	A10-1530DAVP 15M - 30A TWISTLOCK ADA	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #E2 - Internal

COMPLAINT: 10K E2 EQUALIZER HITCH

CAUSE: e2 hitch

CORRECTION: unboxed hitch and put on brackets on camper and put the rest in camper.
SETUP HITCH HIGHT AND HOOKED UP TO TRAILER. ADJUSTED HITCH AS NEEDED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
14-1641	1000# E2 TRUNION HITCH W/BALL	1.00	N/C	N/C
14-2931	90-02-4300 EQUALIZER ADJ HITCH SHANK	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #E2: 0.00



Customer #: 20361
STEVENS, JAY P.



Job #1 - Internal

COMPLAINT: HAND RAIL FOR MORRYDE STEPS

CAUSE: handrail on steps PREBILLED TO RO 74436

CORRECTION: took out of box and noticed it was not the right on talked to matt and step was morryde not lippert,matt had to order one and it will not be in until friday,boxed handle back up and gave to parts.

Labor				
Code	Description	Mechanic		Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH		N/C

Parts				
Part #	Description	Qty	Price	Total
799640	Entry Assist Handrail for SolidStep	1.00	N/C	N/C
STP214-121H	ENTRY STEP HANDRAIL FOR STEP ABOVE G	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #MAXX - Internal

COMPLAINT: ROOF VENT COVER - INSTALLED EACH SALES CAN NOT TELL ME HOW MANY ON PAPERWORK.

CAUSE: vent cover

CORRECTION: drilled holes for brackets and secured then bolted down cover.

Labor				
Code	Description	Mechanic		Total
Z990	INSTALL MAXX AIR VENT	DGH		N/C

Parts				
Part #	Description	Qty	Price	Total
40431	CAMCO VENT COVER - WHITE	1.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #MAXX: 0.00

Job #2 - Internal

COMPLAINT: INSTALL DAUBER SCREENS

CAUSE: muddauber screens

CORRECTION: installed screen on furnance,but not water heater,it will not work right if you put screen on water heater.

Labor				
Code	Description	Mechanic		Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH		N/C

Parts				
Part #	Description	Qty	Price	Total
42151	42151 WH400 INSECT SCREEN	1.00	N/C	N/C



Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: A/C THERMOSTAT IS BROKEN CHECK AND ADVISE

CAUSE: thermostat housing broke

CORRECTION: had to rob from unit on lot to get customer going on delivery, filled out sheet to get new one to replace on lot.

Labor				
Code	Description	Mechanic		Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH		85.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH		0.00

Parts				
Part #	Description	Qty	Price	Total
F100238139	THERMOSTAT, GE BLK- A/C HEAT/COOL,	1.00	36.05	36.05

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS - T-STAT	1.00	18.24	18.24

Subtotal for Job #3: 139.29

Job #4 - Warranty

COMPLAINT: BATHROOM DOOR WILL NOT STAY SHUT

CAUSE: Trim and shim

CORRECTION: Removed the latch plate then put in shims behind the plastic door frame. Moved the latch plate up and out then trimmed the hole to clear the latch. Now door stays shut.

Labor				
Code	Description	Mechanic		Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR		34.00

Subtotal for Job #4: 34.00

Job #5 - Internal

INSTALL A BLACK DUAL 20LB LP COVER

Parts				
Part #	Description	Qty	Price	Total
40568	BLACK - Propane Tank Cover; For Dual 20 Pound	1.00	N/C	N/C

Subtotal for Job #5: 0.00

Parts Total: 36.05
Labour Total: 119.00
Sublet Total: 0.00
Extras Total: 18.24
WORK ORDER TOTAL: 173.29

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



W/O: 74351
Promised Date: 31 JUL 24



Customer #: 20361
STEVENS, JAY P.



Customer Signature : _____

Date: 06 Aug 2024

W/O: 74351
Promised Date: 31 JUL 24



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STEVENS, JAY P.

