

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2009639
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAVB8PX027236
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$170.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT30THS
CRYSTAL BAUMBERGER		DEALER RO #	74341
2555 MEADOWCREST DR		CLAIM START DATE	08/05/2024
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	02/26/2024	WARRANTY EXPIRATION DATE	02/26/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	10-17-15-16-000294	Ramp Door - Frame & Chassis/Specialty, Utility Unit/Repair or Replace/Structure		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-05 12:06:35 :: CUSTOMER ADVISES THAT THERE IS WATER RUNNING IN AROUND THE GARAGE DOOR FOR THE TOY HAULER. CUSTOMER ADVISES THAT THE WATER COMES IN FROM THE TOP AND RUNS DOWN TO THE FLOOR Garage door . Found a few spots above door. Took pics. Taped off and put black silicone on. Let dry and water tested. No leaks			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$51.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	60-141-12-00-001592	Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-05 12:09:36 :: CUSTOMER ADVISES THAT THE SHOWER IS LEAKING INTO THE CABINET BEHIND IT. THIS IS IN THE VERY BACK CORNER OF THE SHOWER. CUSTOMER ADVISES THAT THE WATER MAKES IT'S WAY TO THE LIVING ROOM. Shower Inspected shower and found they only siliconed to the cabinet on the outside of the bottom track. Siliconed the inside and let dry. Than water tested. No leaks.			
Model#	Dlr Sub Hrs	0.70	Sub Labor Amt	\$119.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00
	Notes			
	EXCESSIVE AMOUNT REQUESTED. CHANGED TO 3X FLAT RATE.			

Labor

Line# 3	Operation Code	Operational Description		
	10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2024-08-05 12:10:12 :: THE SEAL ON THE OFF DOOR SLIDE FRONT CORNER IS PULLING OFF WHEN THE ROOM RUNS IN AND OUT. Seal Removed bulb seal and put it back on right.			
Model#	Dlr Sub Hrs	0.15	Sub Labor Amt	\$25.50
Serial#	Appr Hrs	0.15	Appr Labor Amt	\$25.50

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 4

Operation Code 10-11-01-00-000205
Operational Description Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-05 12:11:10 :: THERE IS A HOLE IN THE SEAL OF THE KITCHEN SLIDE. THIS IS MOST NOTICED WHEN INSIDE THE TRAILER AND LOOKING INTO THE REAR CORNER OF THE SLIDE ROOM. Bulb Removed damaged bulb seal. Installed new seal.

Model#	Dlr Sub Hrs	0.15	Sub Labor Amt	\$25.50
Serial#	Appr Hrs	0.15	Appr Labor Amt	\$25.50

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 5

Operation Code 20-56-19-00-000600
Operational Description Slide Out T-Molding, each - Exterior/Slide Out System-Seals, Exterior Room/ Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-05 12:11:49 :: THE CAULKING ON THE OUTSIDE OF THE SLIDE ROOM (FRONT SIDE OF OFF DOOR SLIDE ROOM) IS PULLING APART. Caulking Taped off and put new caulking on.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

Labor
Line# 6

Operation Code 40-106-01-12-001216
Operational Description Clearance Light - Electrical/12 Volt Exterior/Replace/Exterior Lighting

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-05 12:12:33 :: ONE OF THE RED MARKER LAMPS ON THE DOOR SIDE REAR IS CRACKED. Light Put new lense on.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$34.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$34.00

Notes

Labor
Line# 7

Operation Code 10-17-01-00-000301
Operational Description Strap Hinge, each - Frame & Chassis/Specialty, Utility Unit/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-05 12:13:20 :: THERE IS A ELASTIC RUBBER STRAP ON THE OFF DOOR SIDE OF THE RAMP. THIS IS ON THE HARDWARE FOR THE PATIO. SEE BJ FOR DETAILS. Strap Ordered new strap on 7/29/24. Drilled out rivet and installed new strap.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$51.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$51.00

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 8

Operation Code 30-102-24-00-001094
Operational Description Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2024-08-05 12:15:01 :: PANELING LOOSE ABOVE GARAGE DOOR Wall .Removed rubber ceiling trim. Stapled back wall board. Installed new baton strip.

Model#	Dlr Sub Hrs	1.20	Sub Labor Amt	\$204.00
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$102.00

Notes
EXCESSIVE AMOUNT REQUESTED. CHANGED TO 3X FLAT RATE.

Submitted	Labor Amt	\$544.00	Approved	Labor Amt	\$374.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$544.00		Total	\$374.00

DEALER _____ **DATE** _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____
SIGNATURE

All repairs described have been inspected and are satisfactory.