

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 74341  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 46823 - CRYSTAL K. BAUMBERGER  
Address: 2555 MEADOWCREST DR  
NEWBURGH, IN  
47630  
Phone: (812) 480-4063  
Stock Number: 2022 CATALINA 30THT  
VIN: HIN: SER#: 5ZT2CAVB8PX027236  
Mileage: Work Order Comp: 31 JUL 24  
Auth. No: Dealer #: 1194  
Warr. Date: Work Order Date: 27 JUL 24 Inv #: 407861

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WO # Job # Description JOB INFORMATION  
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74341 1 CUSTOMER ADVISES THAT THERE IS WATER RUNNING IN AROUND THE GARAGE  
DOOR FOR THE TOY HAULER. CUSTOMER ADVISES THAT THE WATER COMES IN  
FROM THE TOP AND RUNS DOWN TO THE FLOOR  
Garage door  
Found a few spots above door. Took pics. Taped off and put black  
silicone on. Let dry and water tested. No leaks  
74341 4 THERE IS A HOLE IN THE SEAL OF THE KITCHEN SLIDE. THIS IS MOST  
NOTICED WHEN INSIDE THE TRAILER AND LOOKING INTO THE REAR CORNER  
OF THE SLIDE ROOM.  
Bulb  
Removed damaged bulb seal. Installed new seal.  
74341 5 THE CAULKING ON THE OUTSIDE OF THE SLIDE ROOM (FRONT SIDE OF OFF  
DOOR SLIDE ROOM) IS PULLING APART.  
Caulking  
Taped off and put new caulking on.  
74341 6 ONE OF THE RED MARKER LAMPS ON THE DOOR SIDE REAR IS CRACKED.  
Light  
Put new lense on.  
74341 7 THERE IS A ELASTIC RUBBER STRAP ON THE OFF DOOR SIDE OF THE RAMP.  
THIS IS ON THE HARDWARE FOR THE PATIO. SEE BJ FOR DETAILS.  
Strap  
Ordered new strap on 7/29/24. Drilled out rivet and installed new

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*****
WO #      Job #      Description      JOB INFORMATION
*****
          strap.

74341      2      CUSTOMER ADVISES THAT THE SHOWER IS LEAKING INTO THE CABINET
          BEHIND IT. THIS IS IN THE VERY BACK CORNER OF THE SHOWER.
          CUSTOMER ADVISES THAT THE WATER MAKES IT'S WAY TO THE LIVING
          ROOM.
          Shower
          Inspected shower and found they only siliconed to the cabinet on
          the outside of the bottom track. Siliconed the inside and let
          dry. Than water tested. No leaks.

74341      3      THE SEAL ON THE OFF DOOR SLIDE FRONT CORNER IS PULLING OFF WHEN
          THE ROOM RUNS IN AND OUT.
          Seal
          Removed bulb seal and put it back on right.

74341      8      PANELING LOOSE ABOVE GARAGE DOOR
          Wall
          Removed rubber ceiling trim. Stapled back wall board. Installed
          new baton strip.
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Part No      Job#      Description      PARTS      Qty      Price      Total
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500627      1      CLEAR SIKASIL PLUS      1.00      18.41      18.41
338809      4      Seal - D Seal - EK - Modified      6.00      0.97      5.82
F100359506      5      SILICONE, NEUTRAL CURE SILICONE 1      1.00      12.09      12.09
210628      6      MCL0032RBS 1-LED RED MARKER LIGHT      1.00      3.88      3.88
F100361420      7      BUNGEE STRAP W/ HOOK AND EYELET 4      1.00      17.76      17.76
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Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total
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Z990      1      MISCELLANEOUS REPAIR      0.00      170.00      0.00
Z990      1      MISCELLANEOUS REPAIR      0.00      170.00      0.00
Z990      1      MISCELLANEOUS REPAIR      0.30      170.00      51.00
Z990      4      MISCELLANEOUS REPAIR      0.13      170.00      22.10
Z990      4      MISCELLANEOUS REPAIR      0.02      170.00      3.40
Z990      5      MISCELLANEOUS REPAIR      0.20      170.00      34.00
Z990      6      MISCELLANEOUS REPAIR      0.20      170.00      34.00
Z990      7      MISCELLANEOUS REPAIR      0.30      170.00      51.00
Z990      7      MISCELLANEOUS REPAIR      0.00      170.00      0.00
Z990      7      MISCELLANEOUS REPAIR      0.00      170.00      0.00
Z990      2      MISCELLANEOUS REPAIR      0.30      170.00      51.00
Z990      2      MISCELLANEOUS REPAIR      0.00      170.00      0.00
Z990      3      MISCELLANEOUS REPAIR      0.08      170.00      13.60
Z990      3      MISCELLANEOUS REPAIR      0.07      170.00      11.90
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Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990      8  MISCELLANEOUS REPAIR      0.60    170.00    102.00
Z990      8  MISCELLANEOUS REPAIR      0.00    170.00     0.00
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*****
Excode    Job#  Description          EXTRAS          Qty      Price     Total
*****
FRT       7  UPS- STRAP              1.00     18.24     18.24
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Parts Total:      57.96
Labour Total:     374.00
Sublet Total:      0.00
Extras Total:     18.24

>>>> Claim Total: 450.20
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Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_