



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 74324
Promised Date:
24 AUG 24

CUSTOMER WORK ORDER

WO #: 74324 (Appointment Date: 25 JUL 2024 - Time: 10:00am)

Customer: 21474 - TURPEN, SR, DAVID
W. - 812-549-1416

Tag:

Author: BH

Location: 0821 LET BH KNOW THAT
STATUS SHOWS REQUIRES
FEEDBACK

Stock #: 11238

Stock Desc: 2023 5W KEYSTONE
MONTANA 3231CK

Chassis #: 4YDFM0S22P4700146

Serial #: 4YDFM0S22P4700146

Mileage:

Licence:

Invoice #:

Date In: 25 JUL 24

Promised: 31 AUG 24

Date Sched:

Completed: 23 AUG 24

Warr. Date: 26 MAR 24

Job #1 - Warranty

COMPLAINT: THE MAIN A/C IN THE REAR OF THE UNIT IS BLOWING HOT

CAUSE: test rear ac unit

CORRECTION: amp draw as low on compressor and is not cooling replace ac unit

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	0.00
Z990	MISCELLANEOUS REPAIR	JG	64.60
Z990	MISCELLANEOUS REPAIR	JG	13.60
Z990	MISCELLANEOUS REPAIR	JG	6.80
Z990	MISCELLANEOUS REPAIR	JG	0.00
Z990	MISCELLANEOUS REPAIR	JG	0.00
Z990	MISCELLANEOUS REPAIR	JG	0.00
Z990	MISCELLANEOUS REPAIR	JG	85.00

Parts

Part #	Description	Qty	Price	Total
06-0316	REPL. 8530A3451 THERMOSTAT	1.00	75.96	75.96

Subtotal for Job #1: 245.96

Job #2 - Warranty

COMPLAINT: THE MAIN AWNING BLOWS THE FUSE WHEN GOING OUT

CAUSE: awing blowe feuse

CORRECTION: removed motor and replaced with new and the feuse did not break anymore

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	0.00
Z990	MISCELLANEOUS REPAIR	JG	27.20
Z990	MISCELLANEOUS REPAIR	JG	57.80
Z990	MISCELLANEOUS REPAIR	JG	34.00
Z990	MISCELLANEOUS REPAIR	JG	0.00

Parts

Part #	Description	Qty	Price	Total
4577	POWER AWNING REPLACEMENT MOTOR, 2-WA	1.00	285.87	285.87

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Subtotal for Job #2: 404.87

Job #3 - Internal

COMPLAINT: THE FRONT ENTRY DOOR YOU HAVE TO SLAM IT TO CLOSE TO GET IT TO LATCH

CAUSE: entry door wont latch

CORRECTION: entry door will not latch needs adjustment

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	N/C
Z990	MISCELLANEOUS REPAIR	JG	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: THE STORAGE DOOR ON THE FRONT DOOR SIDE THE CUSTOMER LETS THE DOOR SLAM SHUT AND NOW IT DOES NOT LOCK HE HAS TO PUSH THE DOOR CLOSED REAR LATCH

CAUSE: front compartment door not latching in rear

CORRECTION: door is in need of adjustment rear slam latch wont latch

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	0.00
Z990	MISCELLANEOUS REPAIR	JG	17.00

Subtotal for Job #4: 17.00

Job #5 - Internal

COMPLAINT: THE BATHROOM FLOOR SQUEEKS AROUND THE TOILT

CAUSE: floor squeeks around toilet

CORRECTION: tried and tried to get area to squeek and could not hear any squeeking but if there was there inot any way we could get under the floor without tearing floor up

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	N/C
Z990	MISCELLANEOUS REPAIR	JG	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: THE TOP OF THE STEP SQUEEK

CAUSE: top step squeeks and is not tight

CORRECTION: step needs shims and screws to tighten step

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	0.00
Z990	MISCELLANEOUS REPAIR	JG	34.00

Subtotal for Job #6: 34.00

Job #7 - Internal

COMPLAINT: CHECK THE FRONT A/C AND MAKE SURE IT IS WORKING FINE

CAUSE: check front ac to make sure is blowing clod





CORRECTION: turned ac unit on and let run then measured temperature coming out of ducts and coming out was 56 degrees and outside it is 83 degrees

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	N/C
Z990	MISCELLANEOUS REPAIR	JG	N/C
Subtotal for Job #7:			0.00

Job #8 - Warranty

COMPLAINT: THE PULL HANDLES FOR THE BLACK AND GREY ARE BACKWARDS

CAUSE: black ad grey tank pull valve labels are backwards

CORRECTION: removed handles and switch lines and put handles back in proper place

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	0.00
Z990	MISCELLANEOUS REPAIR	JG	68.00
Z990	MISCELLANEOUS REPAIR	JG	0.00
Subtotal for Job #8:			68.00

Job #9 - Warranty

COMPLAINT: SCREWS ARE MISSING ON THE STEP HANDLE FOR THE ENTRY DOOR

CAUSE: entry door steps handle is missing screw on right side of handle

CORRECTION: needs to have screw mounted in place

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	0.00
Z990	MISCELLANEOUS REPAIR	JG	17.00
Subtotal for Job #9:			17.00

Job #24-452 - Warranty

COMPLAINT: Transferred to BAS*74604 on 23 AUG 24

Estimate amount was 0.00

24-452 STOVE LIGHT RECALL

CAUSE: remove light button and replace with hole plug

CORRECTION: removed wires and capped off then removed button and replaced with hole plug then capped off wires going to lights

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JG	0.00
Subtotal for Job #24-452:			0.00

Parts Total: 361.83
 Labour Total: 425.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 786.83



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 23 Aug 2024

W/O: 74324
Promised Date: 31 AUG 24



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