

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	1995573
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	5ZT2CARB9RU043928
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$170.00	<b>SITE/WAREHOUSE</b>	103 / 103
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	CAT261BHS-8
PERRY J HENDERSON		<b>DEALER RO #</b>	74285
2433 WHEATON DR		<b>CLAIM START DATE</b>	07/23/2024
Evansville, IN 47725		<b>CLAIM END DATE</b>	01/01/1900
USA			
<b>Retail Date of Purchase</b>	07/18/2024	<b>WARRANTY EXPIRATION DATE</b>	07/18/2025

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	10-7-02-00-000141	Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-23 17:00:51 :: STEPS ARE MOUNTED TO FAR OUT AND HITS DOOR WHEN CLOSING Move steps inwards Inspected the steps and found then to far for the door to close. Removed the screws then pushed the steps against the body. Put the screws in place and checked the entry door to verify it closed properly. Added the other screws. No other adjustments required.			
<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.20	<b>Sub Labor Amt</b>	\$34.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$34.00
	<b>Notes</b>			
	AUTHORIZED AS REQUESTED			

### Labor

<b>Line# 2</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	10-11-24-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Repair/No Tread Code		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2024-07-23 17:04:01 :: D SEALS ON INSIDE COMING OFF INSIDE ALONG TOP AND SIDES Added screws at the end of d seals Inspected the d seals found them falling off the flap seal along the top and sides. Put the side seals back on then added screws at the top to hold them in place. Pulled off the top seal then slid it back onto the flap seal and put a screw on each end. Ran the slideroom in and out 4 times to verify the slideroom was not knocking of the d seal.			
<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$51.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b>	\$51.00
	<b>Notes</b>			

<b>Submitted</b>	<b>Labor Amt</b>	\$85.00	<b>Approved</b>	<b>Labor Amt</b>	\$85.00
	<b>Parts &amp; Freight</b>	\$0.00		<b>Parts &amp; Freight</b>	\$0.00
	<b>Total</b>	\$85.00		<b>Total</b>	\$85.00

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE \_\_\_\_\_

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE \_\_\_\_\_

All repairs described have been inspected and are satisfactory.