



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 74254
Promised Date:
24 JUL 24

CUSTOMER WORK ORDER

WO #: 74254 (Appointment Date: 18 JUL 2024 - Time: 11:00am)

Customer: 54410 - GURDO, JR,
ARTHUR SAMUEL - 618-384-8313

Tag:

Author: BJW

Location: 0725 CUSTOMER IS WAITING

Stock #: 10913

Stock Desc: (10913) 2023 FOREST
RIVER CHEROKEE WOLF PUP 18TO

Chassis #: 5ZT2CKGC2PY028887

Serial #: 5ZT2CKGC2PY028887

Mileage:

Licence:

Invoice #: 407430

Date In: 18 JUL 24

Promised: 31 JUL 24

Date Sched:

Completed: 25 JUL 24

Warr. Date: 30 APR 24

Job #TIRE - Internal

COMPLAINT: DISMOUNT AND MOUNT TIRE - CUSTOMER STATES VALVE STEM FAILED. THEY DID HAVE MONSTER SEAL AND RICHARD APPROVE TO RE APPLY TO NEW TIRE. CUSTOMER NEEDS BACK BY WEDNESDAY, JULY 24TH FOR PLANNED TRIP.

CAUSE: valve steam failed

CORRECTION: removed wheel off back and replaced valve steam and jacked up unit and took off spear and put origwheel and tire back on the ground and the spear back on the rack the toqured lugs down to 110 foot pounds

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Other Services

Code	Description	Qty	Price	Total
TDF	TIRE DISPOSAL FEE	0.00	N/C	N/C
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C

Subtotal for Job #TIRE: 0.00

Job #2 - Internal

COMPLAINT: CHECK SEALS ON FRONT CPMPARTMENT DOORS. CUSTOMER STATED TO KELLI THAT WHEN THEY DROVE THROUGH THE RAIN THEY HAD LOTS OF WATER IN THE STORAGE AREA UNDER THE BED

CAUSE: leak found in front compartment

CORRECTION: i leveled unit and let water run on unit for 20 on each side and sitll could not find a water leak anywhere in the unit

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Subtotal for Job #2: 0.00

Job #3 - External

COMPLAINT: CUSTOMER ADVISES THAT HE HAS TRADED VEHICLES AND HE NEEDS TO HAVE HIS WEIGHT DISTRIBUTION HITCH RESET.

CORRECTION: RESET HITCH HIGHT AND HOOKED UP TO TRAILER. ADJUSTED HITCH AS NEEDED.



Customer #: 54410
GURDO, JR, ARTHUR
SAMUEL





Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT HE IS HAVING TROUBLE GETTING THE COMPARTMENT DOOR LATCHES TO CATCH.

CAUSE: front compartment lock door would not lock properly

CORRECTION: removed lock swing arm and bent out and put back on and tested lock and the frame around the door was bent and i bent it back to straight

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	17.00

Subtotal for Job #4: 17.00

Job #5 - Internal

COMPLAINT: THERE IS A WIRE LOOM HANGING DOWN FROM UNDER THE SLIDE ROOM ON THE OFF DOOR SIDE.

CAUSE: wire lume hanging down in front of slide room

CORRECTION: removed big wire lume and put smaller lume on and used a tip tie and screwed up as much as i could

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: THE RUBBER ON THE HAND RAIL IS RIPPED.

CAUSE: rubber handle is ripped

CORRECTION: removed ripped foam grip and replaced with new hand grip that snaps over handle

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JG	34.00

Parts

Part #	Description	Qty	Price	Total
AM-01	REPLACEMENT LEND-A-HAND GRIP	1.00	14.33	14.33

Subtotal for Job #6: 48.33

Job #7 - Warranty

COMPLAINT: THERE ARE STAPLES STICKING THROUGH THE PANELING NEAR THE BED.

CAUSE: stapels were not in all the way by the bed

CORRECTION: took small hammer and tapped stapels back in until flush and filled with wood putty

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	0.00

Subtotal for Job #7: 0.00

Job #8 - Internal

COMPLAINT: CUSTOMER HAS NOTICED YELLOW SPOTS ON THE CEILING INSIDE THE UNIT.

CAUSE: WASH BAY WILL FIX

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Subtotal for Job #8: 0.00

Job #9 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE GASKET BEHIND THE ENTRY DOOR HANDLE IS COMING OUT.

CAUSE: FOUND GASKET IS COMING OUT OF ENTRY DOOR

CORRECTION: PULL HANDLE OFF AND REINSTALL THE GASKET

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	34.00

Subtotal for Job #9: 34.00

Job #10 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE DRAWERS ARE NOT COMING OUT OF THE REFRIGERATOR CORRECTLY. THERE IS A BAR THAT PULLED OFF THAT CUSTOMER PUT BEHIND THE SINK.

CAUSE: drawers are not working properly

CORRECTION: i removed drawer and it is working properly there is no tracks to hold drawer for perfect open close but the drawer does open and close

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Subtotal for Job #10: 0.00

Job #FALLSEAL - External

COMPLAINT: EXTERIOR SEAL AND TRIM INSPECTION. (SEALANT NOT INCLUDED)

CAUSE: exterior seal and trim inspection

CORRECTION: looked around all seal points around camper and all seal looks good but i did find vnyle strips are missing from both sides of camper replaced them and that was all that was found

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JG	N/C

Subtotal for Job #FALLSEAL: 0.00

W/O: 74254
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Parts Total: 14.33
Labour Total: 85.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 99.33

W/O: 74254
Promised Date: 31 JUL 24

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 25 Jul 2024



Customer #: 54410
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